

Compact Camera & Camcorder Extended Warranty Promotion

Purchase an applicable Lumix camera or camcorder from a participating retailer and qualify for a free 5 Year Warranty.

Helpline Number: 0344 844 3899 E-mail: www.panasonic.co.uk/email

Promotion Period : 26th January 2017 – 3rd April 2017

Claim Deadline : 5th May 2017

PROMOTION TERMS AND CONDITIONS.

1. The Compact Camera & Camcorder Extended Warranty Promotion (hereafter referred to as the “Promotion”) is promoted by Panasonic UK, a branch of Panasonic Marketing Europe GmbH, whose registered address is Panasonic House, Willoughby Road, Bracknell, Berkshire RG12 8FP, UK (the “Promoter”)

ELIGIBILITY

2. The Promotion is applicable to residents of the EU, EEA, Switzerland and Turkey who are aged 18 years or over.
3. In order to qualify for the Promotion, participants must purchase a new (not second hand) Qualifying Product. Claims relating to products purchased before or after this Promotion Period will be deemed invalid.

Qualifying products are:

Model	Warranty
DMC-LX100EBK	2 + 3 Years
DMC-LX100EBS	2 + 3 Years
DMC-LX15EB-K	2 + 3 Years
DMC-FZ2000EB	2 + 3 Years
DMC-FZ1000EB	2 + 3 Years
DMC-TZ100EBK	2 + 3 Years
DMC-TZ100EBS	2 + 3 Years
DMC-TZ100EBR	2 + 3 Years
DMC-TZ80EB-K	2 + 3 Years
DMC-TZ80EB-S	2 + 3 Years
DMC-TZ70EB-K	2 + 3 Years
DMC-TZ70EB-S	2 + 3 Years
DMC-TZ60EB-K	2 + 3 Years
DMC-TZ60EB-S	2 + 3 Years

DMC-FZ330EBK	2 + 3 Years
HC-X1E	2 + 3 Years
HC-X1000E	2 + 3 Years
HC-VXF990EBK	2 + 3 Years
HC-VX980EB-K	2 + 3 Years
HC-VX870EB-K	2 + 3 Years

4. This Promotion is open to participating retailers only; please check with your chosen retailer that they are participating in this Promotion prior to purchasing a product to avoid any disappointment.
5. All Qualifying Products must be new and genuine Panasonic products. Purchases of second hand, refurbished or reconditioned products, products imported from outside the EEA or products which are counterfeit or infringe the intellectual property rights of the Panasonic group of Companies in any way will not qualify for this Promotion.

CLAIM PROCESS

6. To claim this promotion for your purchase, please complete the online claim form (www.panasonic.co.uk/promotions) and upload a copy of your full purchase receipt (not deposit receipt) showing the model number, and an image of the product barcode, which can be found on the side of your product box (showing the model number and serial number) by the Claim Deadline. Applications made after this date will not be eligible for the Promotion. Please ensure your purchase receipt includes the model number purchased and the date of purchase.
7. The Promoter will not process a claim if the participant cannot provide a copy of the purchase receipt.
6. Participants who are unable to upload the supporting documentation to verify their claim, may send their printed claim form along with a photocopy of the full purchase receipt (we are unable to return these so please do not send the original) to the address below, to be received on or before the **5th May 2017**. Printed claim forms received after this date will not be eligible for this Promotion.

Address for Postal Claims:

Compact Camera & Camcorder Extended Warranty Promotion

Panasonic UK, Willoughby Road, Bracknell, Berkshire RG12 8FP, United Kingdom

7. The Promoter will not be held responsible or liable for any technical, hardware, software, server website or other failures or damage of any kind to the extent that this prevents the participant from or otherwise obstructs the participant to enter in the Promotion. Claims by fax, telephone or email will not be accepted. Illegible, incomplete or altered claim forms will be deemed void, as will claim forms not completed in accordance with these terms and conditions.
8. Upon submission of your online registration, your claim will be verified. Upon redemption we will activate your Warranty and send you a certificate by email, which will confirm your Warranty cover period and contact details. If you do not have an email address, the certificate will be sent to you by post

REDEMPTION PROCESS.

9. Please allow **21 days**, from the date we receive your claim and all supporting documentation, to receive your Warranty Certificate. If you have not received your Warranty within the estimated **21 days**, please contact us, using the contact details above, no later than 35 days after submitting your claim. Regrettably, claims pursued after this time, as well as outside of the Claim Deadline, will not be accepted.

PRIVACY & DATA PROTECTION

10. Any personal information supplied by you will be used by Panasonic, solely for the purpose of this Promotion and in accordance with data protection legislation. Please see Panasonic's Privacy Policy for further information (<http://www.panasonic.com/uk/privacy-policy.html>).

GENERAL CONDITIONS

11. The Promoter reserves the right to verify the eligibility of all claims to protect against fraudulent, invalid or repetitive claims. Fraudulent entries or claims that otherwise do not meet these terms and conditions will be invalidated.
12. The Extended Warranty offered under this Promotion is non-exchangeable, non-transferable and there is no cash, credit or product alternative available.
13. The Promoter reserves the right to amend these terms and conditions at any time and to amend or withdraw this promotion at any time.
14. Only one claim per Qualifying Product purchased can be made.
15. This Promotion is not available in conjunction with any other offer or promotion.
16. By claiming this Extended Warranty, applicants will be deemed to have read and accepted these terms and conditions.

These terms and conditions are governed by English Law.