

G-PAWS TRACK

Quick Start Guide and Troubleshooting.

Thanks for getting involved in G-Paws, the secret life of your pet is about to be revealed! First of all, follow these simple steps to get up and running:

- 1) **Charge your G-Paws.** Using the supplied USB cable charge your G-Paws unit from a mains charger up to 5amp (iPhone or any smartphone, check the plug for the details). The first charge needs to be for eight hours, subsequent charges only need to be up to four hours.

Whilst charging the unit the GPS LED will light up green. When it is fully charged it will turn off, although for the initial charge we'd recommend eight hours whatever the LED tells you!

Due to power save settings and the variable USB output from PCs and laptops we always recommend charging your G-Paws unit from a mains USB charger, such as one that comes with your mobile phone.

- 2) **Registering on G-Paws.com.** Whilst you're waiting for your G-Paws unit to charge go to www.g-paws.com and follow the easy step-by-step instructions to set up your free account. You can attach as many pets as you want to your account.
- 3) **Cold starting.** GPS devices have a memory and we test every unit at point of manufacture. This means your unit will be a little confused as to where it is when you first take it out of the box. The best way to get a 'cold start fix' is - after the initial 8-hour charge - put it on your dashboard with line-of-sight to the sky and take it for a little drive, maybe your daily commute or take it for a long walk, holding the device with visibility of the sky.

Switch the unit on by holding the button down, as soon as the unit turns on the Power LED will flash quickly for three seconds. To turn the unit off, do the same and the LED will flash three times. However, as the unit has a motion sensor that means it only records whilst on the move, you may decide not to turn the unit off.

You'll see the LED flash green when it has successfully locked on and you'll be able to upload this test run to your profile (don't worry it's easy to delete from your profile later).

Whilst your unit is searching for a satellite the LED will come on constantly, as soon as it has locked on it will flash every five seconds

- 4) **Attaching to your pet.** We've developed ultra-light soft silicone rubber sleeved that can be left on your pet's collar. This allows you to easily slip the G-Paws unit in and out when you want to use it. We've extensively tested this on our own cats and none of them mind.
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Troubleshooting / FAQs

What do the LEDs mean?

GPS Signal LED	Power on: LED green for 3 seconds
	GPS signal searching: LED on without flashing
	GPS working: Flash every 5
	Standby: LED off
	Power off: LED fast flash 3 times.
Power Signal LED	Charging LED green on / Fully charged LED off
	Low power LED red flash

My unit won't charge

We recommend you charge it from the mains as the variable output from all PCs and laptops often won't deliver enough power. As USB is –by euro legislation – the universal charging source all households typically have at least one charger.

If you are in anyway unsure, please plug your unit into the mains USB charger for eight hours and follow the cold start procedure.

My unit won't lock on

We'd suggest you follow the cold start procedure and see what journeys have been downloaded.

How do I delete a journey from my profile?

Under the individual pet journey you'll see the options to delete and share, you can follow an instructional video [here](#)

How do I delete a pet?

This feature will be enabled in the next web release coming soon

How do I share on Facebook / Twitter?

Under the individual pet journey you'll see the options to delete and share, you can follow an instructional video [here](#)