

# FAQ

## How many Bluetooth devices can I pair with my Jabra device?

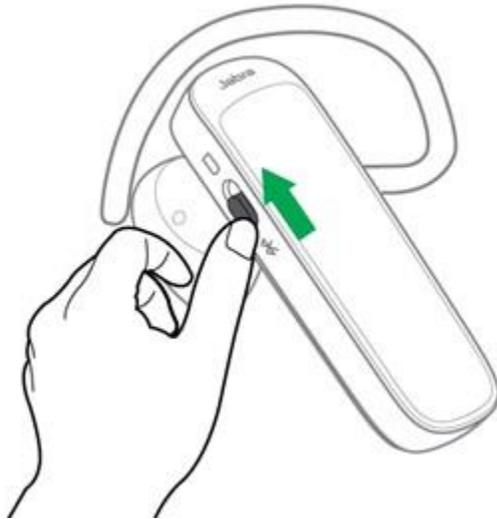
Your Jabra device can be paired with up to 8 different Bluetooth devices. If you attempt to pair a 9th device, it will replace the least used device from the existing pairings.

In general, pairing with additional devices is performed the same way as the initial pairing you carried out for your product.

## How do I pair my Jabra Talk 25 with my smartphone?

To pair your Jabra Talk 25 with your smartphone, follow these steps:

1. Turn on your Jabra Talk 25 by setting the **On/off** switch to the "on" position.



2. Press and hold (3 seconds) the **Answer/end** button until the Bluetooth light flashes blue.



3. Enable Bluetooth on your smartphone, and then select Jabra Talk 25. Enter “0000” (four zeros) if you are asked for a PIN.

### **How do I ensure the best possible Bluetooth signal for my Jabra device?**

To get the best possible Bluetooth signal, follow this guidance:

- Make sure the distance between your Jabra headphones/earbuds and the paired device (such as the smartphone, tablet, or Bluetooth adapter) does not exceed 10 metres.
- Make sure there is a direct line of sight between your Jabra headphones/earbuds and the paired device. Ensure there are no structures that can block radio signals, such as walls and doors, between paired devices.
- Water can also act as a Bluetooth barrier. As the human body is largely made up of water, we recommend you place your smartphone so that the Bluetooth signal can reach it directly without having to go through your body. For example, keep your Jabra headphones/earbuds and smartphone on the same side of your body and avoid placing your smartphone in a back pocket.

### **What do I do if my Jabra device does not pair with my smartphone?**

If you are having trouble pairing your Jabra device with your smartphone, try the following steps. Try to re-pair after each step.

1. Repeat the pairing process in accordance with the instructions.
2. On your smartphone, turn Bluetooth off and on.
3. Turn your smartphone off and on.
4. Turn your Jabra device off and on.

5. Try to pair your Jabra device using a different smartphone.  
This is to confirm that a different smartphone will find and pair with your Jabra device.
6. Reset your Jabra device.
7. If you still cannot pair your Jabra device with your smartphone, contact support.

**Note:**

These steps also apply to tablets and other Bluetooth devices.