

USER GUIDE and TROUBLESHOOTING

Set up and use your Powerbeats³ Wireless earphones

1.

Turn on

Press and hold the power button for 1 second to turn your earphones on or off.

2.

Set up

If the indicator light on your earphones turns on but doesn't flash, your earphones have already been set up with a device. In that case, follow the steps to connect to a different device.

If you have an iPhone with iOS 10, follow these steps. When you set up your earphones in this way, they set up automatically with your other devices that are signed into iCloud and using iOS 10, macOS Sierra, or watchOS 3.

1. Hold your earphones next to your unlocked iPhone.
2. Press the power button on your earphones for 1 second.
3. After a few seconds, your iPhone asks you to connect. If it doesn't, press the power button on your earphones for 5 seconds.
4. Follow the instructions on your iPhone.

If you have some other Bluetooth device, follow these steps to pair your earphones with that device:

5. Press the power button for 5 seconds. When the indicator light flashes, your earphones are discoverable.
6. Go to Bluetooth settings on your device.
7. Select your earphones from the list of discovered Bluetooth devices.

3.

Connect to a different device

Your earphones automatically reconnect to the last device you used with them. To connect to a different device, follow these steps.

iPhone, iPad, or iPod using iOS 10:

1. Open Control Center by swiping up from the bottom edge of the screen.
2. Swipe to the side in Control Center to show the Now Playing card.
3. Tap the device name in the corner of the card, then choose your earphones from the list of playback devices. If you don't see your earphones, follow the steps for all other devices, below.

All other devices:

4. Go to Bluetooth Settings on your device. On your Mac, you can just click the Bluetooth icon in the menu bar.
5. Select your earphones from the list of Bluetooth devices. If you don't see your earphones after a few seconds, press and hold the power button for 5 seconds.

4.

Charge

Plug your earphones into a power source using the included micro USB cable. Your earphones provide up to 12 hours of playback from a full charge, and up to 1 hour of playback from a 5-minute charge.

When your earphones are turned on and set up, the LED indicator light on the left earphone shows how much listening time is left:

- *White*: Up to 12 hours left
- *Red*: Less than an hour left
- *Blinking red*: Needs to charge

5.

Control

To control audio playback, use the center button on the RemoteTalk cable:

- Press once to play or pause audio playback.
- Press twice to skip to the next track. Press three times to skip backward.
- Press twice and hold on the second press to scan forward through a track. Press three times and hold on the third press to scan backward through a track.

To control playback volume, use the volume buttons on the RemoteTalk cable. To control call volume, use the volume controls on your phone.

- Press and release the volume up button, or press and hold to increase volume continuously.
- Press and release the volume down button, or press and hold to decrease volume continuously.

To control phone calls, use the center button on the RemoteTalk cable:

- Press once to answer or end a call.
- Press once to answer a second incoming call and put the first call on hold. When two calls are active, this switches between calls.
- Press and hold for 1 second to reject an incoming call.
- Press twice to stop listening through your earphones and send the call to the phone.

To activate Siri on your iOS device or the voice-command feature on another device, press and hold the center button on the RemoteTalk cable until you hear a chime, then say what you need.

6.

Reset

0. Hold down these buttons for 10 seconds:
 - Power button
 - Volume down button
1. When the indicator light flashes, release the buttons. Your earphones are now reset and ready to be set up with your devices again.

7.

Update

Your earphones are automatically kept up to date when they're set up with an iPhone using iOS 10.

Bluetooth and your device

1.

Beats devices can recognize connections with several devices, but they will always try to connect with the last device used unless prompted otherwise.

Initiating Bluetooth is different on each product, but it's generally the same within Android or Apple operating systems. Here's how to pair each:

2.

Android

1. Go to Settings > Wireless & Networks > Bluetooth settings.
2. Check the box next to Bluetooth to turn Bluetooth on.
3. A list of Bluetooth devices will appear.
4. Tap your Beats product in the list to connect.

3.

Apple iOS

1. Go to Settings > Bluetooth.
2. Move the Bluetooth slider to On.
3. A list of Bluetooth devices will appear.
4. Tap your Beats product in the list to connect.

Bluetooth troubleshooting

Bluetooth works through a short-distance radio transmission, so it's not uncommon for audio to get a little fuzzy at times. Here's how to fix it:

To test or improve sound

- Place both devices within 30 feet, or closer.

- Move both devices away from other Bluetooth devices, microwaves, wireless routers and other electronics.
- Ensure your Beats and Bluetooth device are charged and turned on.
- Increase the volume on your Beats and the paired Bluetooth device.
- Go to sound settings on your device and select your Beats as the [input/output device \(Mac\)](#) or as the playback/recording device (PC).

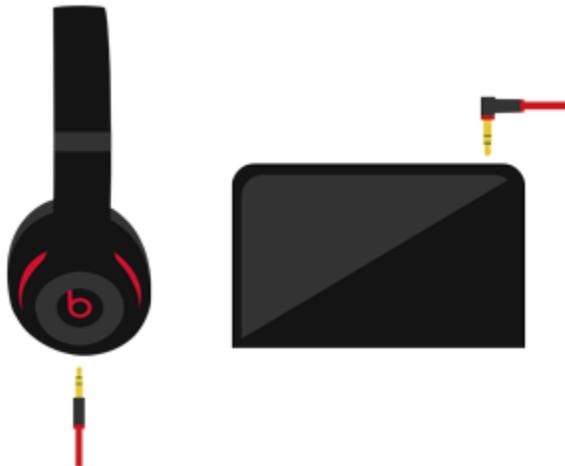
You can also try pairing your Beats with your Bluetooth device again.

Sound troubleshooting—headphones and earphones

1.

Snapping, crackling, popping, or no audio on one side

1. Make sure the 3.5 mm audio jack is fully plugged in. The straight input connects to your headset, and the L-shaped input connects to your audio device.
2. Check that your audio source is on and working.
3. If your audio source is a computer or laptop, try adjusting the configuration settings.
4. If you still hear distorted sound, try a different audio source and an alternate cable.



2.

Volume too high

Turn the source volume down.

3.

Phone not responding to button presses

Make sure that the headset plug is securely connected. For multi-press functions, vary the speed of presses when [you use the remote/mic](#).

4.

Compatibility issues

Remember to install the latest software updates on your device. The inline remote/mic may have limited functionality with devices that don't run iOS.

5.

Microphone does not pick up sound

- Make sure that the headset plug is securely connected and that the socket is clean and clear.
- Check that the microphone—located on the back of the remote—isn't blocked or covered.
- Make sure the straight-end of the plug is connected to the headphones and the angled L-shaped plug is connected to the audio source.
- If you're using your Beats with a computer, make sure that your computer microphone is set to the correct input source.

Clean and store your Beats earphones or headphones

1.

Clean your Beats

- Never wear in-ear headphones if they appear dirty. [Keep your eartips clean.](#)
- Use a dry cleaning cloth to wipe away dust and oil. Don't use aerosol sprays, solvents, or abrasives.

2.

Take care of your Beats

- Avoid exposing your Beats headphones or earphones to liquids or high humidity.
- To disconnect headphones or earphones from your music player, grasp the plug and pull. Never pull on the cable itself.

3.

Store your Beats

- Store your headphones or earphones in the protective case that's provided.
- Don't store other items in the case.
- Store your Beats in a clean, dry place. Avoid storing them in direct sunlight or in extreme heat or cold