

Manually updating your SoundTouch system

Applies to:

- [SoundTouch 10 wireless speaker](#)

Before you begin

From time to time, updates will be available for your SoundTouch system. When an update is available, the SoundTouch app will prompt you to install the update when you open the app. You can also manually check if an update is available in the SoundTouch app as follows:

In the SoundTouch app, select Menu (≡) > Settings > Speaker Settings. On desktops and tablets, if the Menu icon (≡) is not visible, the slide out menu might be open already.

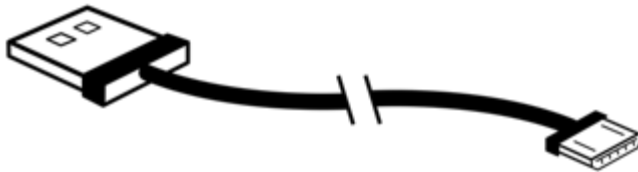
Select UPDATE. If the UPDATE button appears greyed out, there is no update currently available for your system.

Note: Updates are released in batches, so not all users receive updates at the same time. It can take up to two weeks from a release date before the latest update is available for your system.

If you're experiencing issues with an update, you can install the update manually as follows.

Manually updating with a USB cable

You will need a USB A to Micro USB cable to perform these steps.



Select the link below to download the update file.

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At the prompt, click **SAVE** to save the Update.stu file to your desktop (do not rename the file). If you do not see the prompt, the file may have been downloaded automatically. Look for the Update.stu file in the footer or header of your browser's window or in your Downloads folder.

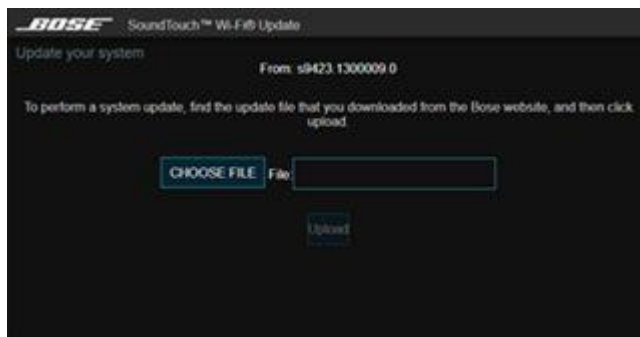
Connect a USB cable from your computer to the Micro USB port on the back of your SoundTouch system.



Using your web browser, go to <http://203.0.113.1:17008/update.html>.

Note: This link will only work if your system is powered on and connected to a USB port on your computer.

At the update screen, select "CHOOSE FILE" (If the button doesn't work, click the blank field to the right of "CHOOSE FILE").



In the file selection window, find and select the Update.stu file that you downloaded in step 2. Once selected, the file name will appear in the field to the right of the "CHOOSE FILE" button.

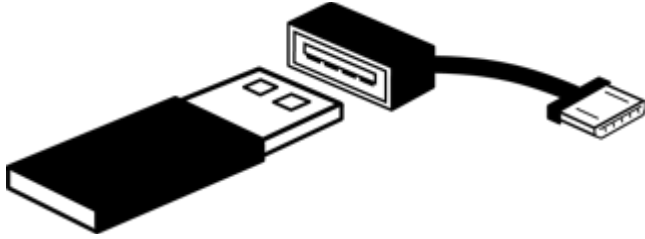
Click "UPLOAD" and wait while the update is installed:

A progress bar in the browser window will show the update status.

Once installed, your system will reboot.

Updating with a USB drive (alternative method)

If a USB A to Micro USB cable is not available, you can also update with a USB drive. You will need a female USB A to male Micro USB adapter to perform the update.



Select the link below to download the update file.

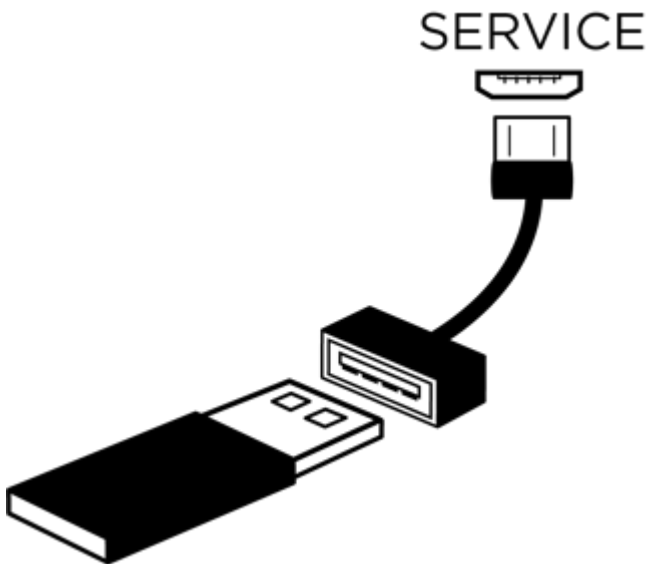
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At the prompt, click **SAVE** to save the Update.stu file to your desktop (do not rename the file). If you do not see the prompt, the file may have been downloaded automatically. Look for the Update.stu file in the footer or header of your browser's window or in your Downloads folder.

Copy the update file onto a USB drive.

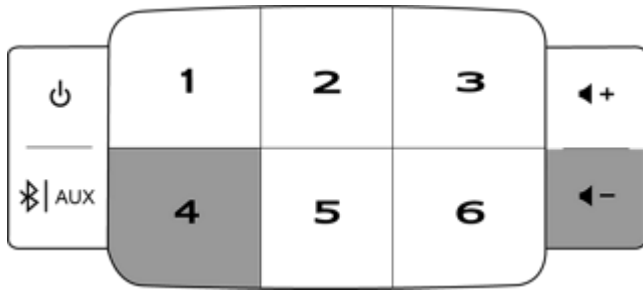
- Insert a USB drive into a USB port on your computer.
- Copy or drag and drop the Update.stu file onto the USB drive.
- Eject the USB drive from the USB port.

Connect the USB drive to the SoundTouch system's "SERVICE" port on the back of the speaker.



Disconnect the system's power cable.

On the system's button pad, press and hold "4" and "Volume -".



Continue holding the buttons and reconnect the system's power cable.

Release the buttons after three seconds.

Wait up to five minutes while the system is updated. Once the update has been completed, the system will reboot. The LEDs on the front of the speaker will cycle, indicating that the speaker is rebooting.

Once the system reboots, disconnect the USB drive.