

Frequently Asked Questions

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Product Care & Maintenance

How do I sanitize and clean my clipper or trimmer?

First brush out any hair with a clipper brush (tool turned off). The blade can be cleaned by applying either Andis Blade Care Plus or Andis Cool Care Plus. However, only Cool Care Plus has a disinfecting ingredient.

How often should I sanitize my clipper or trimmer?

You should clean and disinfect your tools after each use.

What type of oil should I be using?

We strongly recommend you use Andis Company clipper oil which is specially formulated for Andis clippers and trimmers. However, other clipper blade oils will also work.

Should I disassemble my product when cleaning it?

Nearly all Andis clippers feature a sealed unit design therefore disassembly for cleaning is not required. However, tools with a 'snap-on' blade design may be removed to allow for more thorough blade brushing/cleaning.

How can I stop my blades from rusting?

Regularly cleaning, oiling and storing your blades in a low humidity environment will help avoid corrosion.

My Andis clipper is making a loud noise, what can I do?

It may need adjustment to work with the line voltage in your area. To adjust (clean and oil your blade first), turn the SMALL power screw on the side of the clipper clockwise until the noise disappears. Learn more by watching our How to Adjust Your Clipper's Power Screw video.

Can my clipper and trimmer blades be sharpened?

Yes, most Andis clipper blades can be sharpened at our factory repair center or at Andis Authorized Service Stations. However, because of the length of the teeth on trimmer blades we do not recommend that these be sharpened. Find a service center near you.

How long should a fully charged battery last on a rechargeable clipper or trimmer?

When fully charged, newer Andis rechargeable clippers with lithium-ion batteries will run for up to 2 hours. Clippers with Ni-Mh or Ni-Cd batteries will run for about one hour. Newer trimmers, on the other hand, when fully charged, will run between 20 to 40 minutes. To maximize the life of your trimmer battery, about every two months, run the trimmer completely down, and fully recharge overnight.

How do I take good care of my Andis curling iron or flat iron?

Andis' heated styling tools are easy to use and require little maintenance. Make sure your hair is completely dry before using and always allow the tool to cool before storing. Store your tool by loosely wrapping the cord around its base and inspect regularly for cuts or nicks in the cord.

Should you find any, discontinue use. Avoid getting the tool wet.

How do I take good care of my Andis hair dryer?

Andis Company hair dryers are easy to use and require little upkeep. If necessary, you can clean the outside of the dryer with a moist rag or sponge (when unplugged). The filter screen can be

easily cleaned using a vacuum. Store the dryer by loosely wrapping the cord around its base and inspect regularly for cuts or nicks in the cord. Should you find any, discontinue use. Avoid getting the tool wet.

Product Safety

What should I do if my clipper or trimmer is accidentally splashed or immersed in water?
If your product comes into contact with water, we highly advise that you stop operating it to avoid serious injury. Unplug the device with dry hands first before handling it. Return the appliance to an Andis Authorized Service Station for examination and repair. Find a service center near you.

What should I do if the cord is torn or damaged?

If your device's cord is torn or damaged, we highly advise that you stop using it. Exposed electrical wires can cause serious injury. Return the device to an Andis Authorized Service Station for examination and repair. Find a service center near you.

My product's housing is cracked what should I do?

If your product's plastic housing is cracked, stop using it immediately. Exposed internal wires and mechanisms can cause serious injury. Return the appliance to an Andis Authorized Service Station for examination and repair. Find a service center near you.

How do I properly dispose of batteries?

Batteries may contain heavy metals such as mercury, lead, cadmium and nickel, which can be harmful to the environment when disposed of improperly. Some communities offer recycling or collection of batteries. Contact your local government disposal practices in your area. Upon removal, cover the battery pack's terminals with heavy duty adhesive tape. Do not attempt to destroy or disassemble battery pack or remove any of its components. Never touch both terminals with metal objects and/or body parts as short circuit may result.

Are the blades sharp enough to cut skin?

Andis blades are sharp. However, under normal operation Andis clipper and trimmer blades set at the factory should not cut the skin. However keep in mind that dropping or hitting the blades can knock them out of alignment and could result in nicking the skin. Always inspect your blades prior to use.

What are some steps I can take to keep myself and my product safe?

Always read your product's Use and Care documents. Using the product in a manner for which it was designed will ensure years of safe service.

Motors

What are the differences between magnetic, pivot and rotary motors?

The three types of motors used for clippers and trimmers are unique and are designed to perform best in different applications. Learn more about clipper motors.

What motors work best for what hair types?

For coarse curly hair, pivot motors are often preferred due to the higher torque they produce. Pivot motors also generally perform better on wet hair. Because rotary motors can be tuned to run at nearly any stroke per minute, especially high strokes per minute, they are often used on clippers designed for high-volume, heavy-duty use where bulk hair removal is required.

Magnetic motors run at a high strokes per minute and perform best on dry, medium- to fine-textured hair.

What motors enable a cooler run time?

Of the three types of motors —magnetic, rotary, pivot —pivot motors run the coolest.

What does SPM mean?

The term SPM means 'strokes per minute' of the cutting blade.

What does the speed and control mean on my clipper or trimmer?

If you purchased a professional hair product, on the back of the box there is a section denoting speed and control. Speed indicates how many strokes per minute the blade is cutting and Control is a general indicator of the power and torque the unit provides.