

How do I turn the child lock off on my Samsung refrigerator?

Child lock on Samsung refrigerators prevents accidental changes from taking place on the control panel, keeping your food and your family safe. If child lock is enabled you will be unable to use the control panel and some features such as the ice dispenser may not function.

- Press and hold the **Child Lock** button for three to five seconds. The Child Lock indicator will light up when it is active and the control panel will lock
- Press and hold the **Ice Off** button for three to five seconds
- Press and hold the **Vacation** and the **Fridge** buttons for three seconds. The fridge button is often the same button that controls the temperature

How can I find out which filter to use with my Samsung refrigerator?

The filter required for your refrigerator will differ depending on the model you are using. You can find your model number in two places on your refrigerator. There is a sticker with the model and serial number of your device on the outside on the lower left side. There is another sticker inside your fridge on the wall above the top shelf.

Once you have found your model number, use the steps below to determine what filter you require.

Go to www.samsungparts.com

2 Type your model number into the search bar in the top left

3 Scroll down the list of parts until you locate the filter needed for your device

4 If you can't find your device or need more help, please contact [Samsung Support](#)

How do I set up the water dispenser using the control panel on my Samsung fridge freezer?

Press the Ice / Water button to select the type of ice you want.

2 Place a glass underneath the ice dispenser and push gently against the dispenser lever with your glass. Make sure the glass is in line with the dispenser to prevent the ice from bouncing out.

3 Please wait 2 seconds before removing the glass under the dispenser to prevent spills. If the refrigerator door opens the dispenser will not work.

4 When Cubed Ice is selected after using the Crushed Ice feature a small amount of residual crushed ice may be produced.

Water Dispenser Installation

After installation press the dispenser arm for at least 2 minutes to remove trapped air from the water line and to fill the water system.

In case ice doesn't come out pull out the ice bucket and press the test button located on the right side of the ice maker.

Do not press the test button continuously when the tray is filled with ice or water as in the illustration. Water may overflow or ice jamming may occur.

Normal Use

To fill the ice bucket to maximum capacity after installation please do the following:

1 Allow your refrigerator to operate and cool down for 24 hours.

2 Dispense 4 to 6 ice cubes into a glass.

3 After 8 hours dispense a full glass of ice. Do the same again after 8 more hours.

When all the ice is used at one time the above steps 2 and 3 must be repeated. This will replenish the ice cubes and ensure maximum ice production.

When you dump the ice from the ice bucket you should press the dispenser lever once with the **Ice Cubed** or **Crushed** type ON to get new ice faster after replacing the ice bucket in the refrigerator.

Using the water dispenser

Place a glass underneath the water outlet and push gently against the water dispenser lever with your glass. Make sure the glass is in line with the dispenser to prevent the water from splashing out. If you have just installed the refrigerator or installed a new water filter flush 3 litres of water through the filter before using it (flush for approximately 6 minutes). Make sure that water flows clearly again before drinking.

Note: when you do not use the water dispenser for 2-3 days (especially during the summer) the dispensed water may have a funny smell or taste. If this occurs we recommend that you discard the first one or two glasses of water: the third glass of water onwards should taste normal.

Using the ice off function

When selecting the Ice Off mode remove all ice cubes from the bucket. If you are not using the ice dispenser the ice cubes may clump together. Pull the lock lever forward to throw away ice cubes or remove clumped ice from the bucket. Push the bucket back until you hear a click.

Should I make any changes to my Samsung fridge-freezer to compensate for the summer heat?

Your Samsung fridge-freezer will function much the same in the summer as in any other season in the UK. That said, there are a few changes you may wish to make to ensure it operates optimally during the hot weather. There are also changes we do **not** recommend making, even though they may seem like a good idea. See below for details:

Recommended temperature for your fridge-freezer all year-round

You should keep your fridge temperature set at 3°C/37.4F and your freezer set at -19°C/-2.2F (or -18°C/-0.4F, depending on your model) all year-round.

Recommendations for positioning your fridge-freezer

Ensure that your fridge-freezer is situated at least 5 cm from walls on both sides and 10 cm from the wall at the rear. If the fridge-freezer isn't well-ventilated like this the freezer temperature could rise and food may start to defrost when the ambient room temperature starts to rise. (Ice cream and bread tend to be the first items to soften.) The middle bar between the fridge and freezer will be too hot to touch if this is the case.

The fridge-freezer should not be in a conservatory or otherwise in direct sunlight. Such locations are likely to exceed 40°C on warm sunny days.

Things not to do

Do **not** use power freeze or power cool functions: these functions are not required to boost the cooling and will induce more frost and humidity, which will reduce your fridge-freezer's efficiency. You should keep your fridge temperature set at 3°C/37.4F and your freezer set at -19°C/-2.2F (or -18°C/-0.4F, depending on your model) all year-round.

Note: the power cool and power freeze functions should only be used when large quantities of fresh food are placed in the fridge or freezer (such as when you're storing the week's grocery shopping). The power function should be switched on 2 hours before the food/drink goes in and switched off 5 hours after the food/drink has been placed in the refrigerator.

Do not keep ice creams, ice lollies or bread in the doors of the freezer or the top shelf of the freezer: these areas aren't the coldest parts of the freezer and so these items are likely to defrost faster if stored in these areas.

What should I do if I suspect the hot weather is still affecting my fridge-freezer's temperature?

One means of testing temperature consistency in your fridge-freezer is the following test: ensure the fridge temperature is set on 3°C/37.4F and leave a beaker of water in the fridge on the middle shelf overnight and then test the temperature of this water shortly after getting up the n

ext morning. The temperature should be between 1°C/33.8F & 5°C/41F (3°C is most likely).

We recommend taking the temperature early in the morning because it's likely the best of time of day to record a reliably average temperature. You can take the temperature at another time of day, but please keep in mind that the temperature will fluctuate throughout the day, especially when the fridge door is repeatedly opened.

If the water is above 5°C or below 1°C following the test then please click [here](#) for contact details for Samsung's customer support services for further assistance as your fridge-freezer may need servicing.