

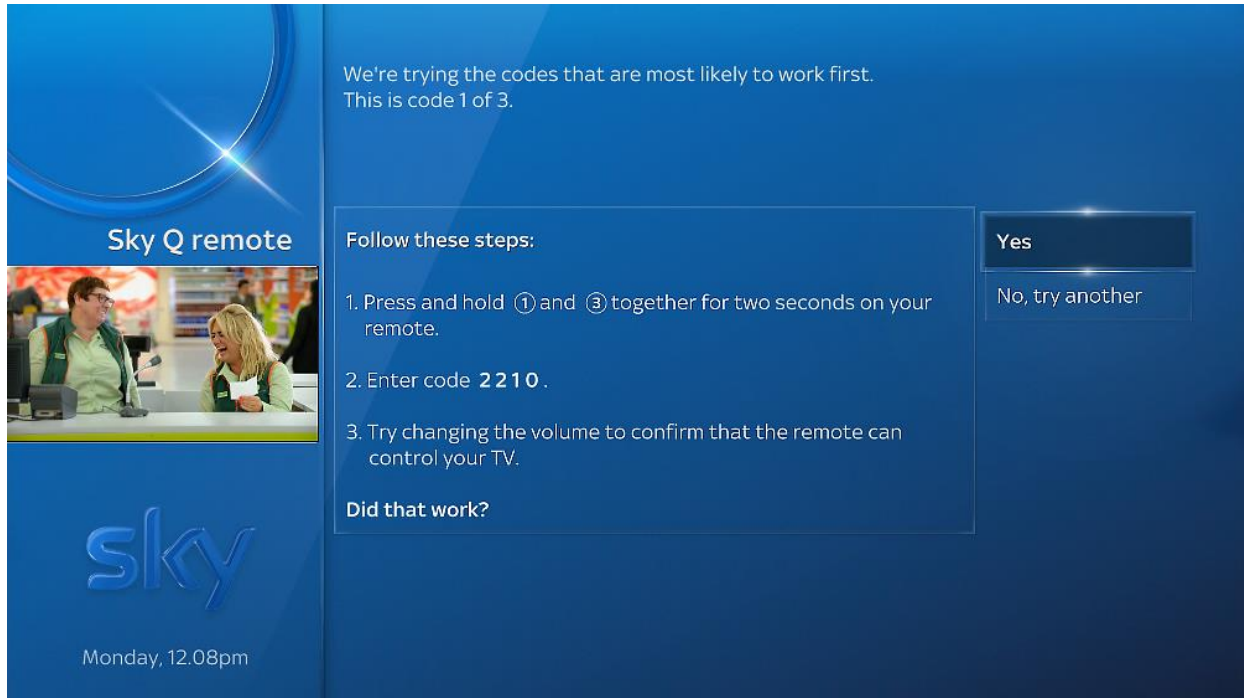
User Guide

Set up your Sky Q or Sky Q Accessibility remote

Pair your Sky Q remote

To pair your remote with your Sky Q box:

1. Press **Home** on your Sky Q remote
2. Select **Settings**, then **Setup** followed by **Remote Control**
3. Select the remote you're using
4. Select **Control your TV** then **Find it for me**
5. Select the brand of your TV
6. Press and hold **1** and **3** together for 2 seconds, and enter the code that appears on your screen



Press the **volume buttons** on your Sky Q remote and see if this changes the volume on your TV. No luck? Select **No, try another** until you find the right setting.

Still not working? Hold down **7** and **9** until the remote's light flashes 4 times to factory reset your remote and try the steps again.

Once you can change the volume using your Sky Q remote, finish the pairing process:

1. If you have a Sky Soundbox or speaker system, select **Yes** and follow the instructions.
2. Don't have a Soundbox or speaker? Select **No** then select **Finish**.

Set up HDMI control

You can set up your Sky Q remote to switch your TV and Sky Q box on or off at the same time. To do this, you'll need a TV with Consumer Electronics Control (CEC). Every manufacturer calls CEC something different, so you'll need to check the make of your TV to see if you have CEC.

To set up HDMI control on your Sky Q box:

1. Press **Home** on your Sky Q remote
2. Select **Settings** followed by **Setup**
3. Select **Audio Visual** then **HDMI Control** and set it to **On**.

To check that it's worked, hold the **standby** button down for 3 seconds. Your TV should then go into standby. If it doesn't, it means your TV isn't CEC-compatible.