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To maximize performance, connect your drive to a USB 3.0 port. Also compatible with USB 2.0.

Note: To protect your data, always follow the safe removal procedures for your operating system when disconnecting your product.

For customer support, visit www.seagate.com/support/. To review the details of your drive's warranty, open the Seagate Retail Limited Warranty Statement on your drive or go to www.seagate.com/retailwarranty. To request warranty service, get information regarding customer support within your jurisdiction, or to obtain information regarding the location of authorized Seagate service centers go to www.seagate.com.

FCC DECLARATION OF CONFORMANCE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CLASS B

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with

the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION: Any changes or modifications made to this equipment may void the user's authority to operate this equipment.

DA WWW.SEAGATE.COM

Forbind dyret til en USB 3.0-port for at maksimere ydeevnen. Også kompatibel med USB 2.0.

BEMÆRK! Folg altid operativsystemets procedurer for sikker fjernelse af lagerenheder, når du afbryder forbindelsen, for derved at beskytte dine data.

Besøg www.seagate.com/support/ for at få kundesupport.

Åbn Seagate Retail Limited Warranty Statement på dit drev eller gå til www.seagate.com/retailwarranty for at gennemgå oplysningerne om garantien på dit drev. Gå til www.seagate.com for at anmode om garantiservice, få information angående kundesupport

inden for dit område eller finde ud af, hvor de autoriserede Seagate-servicecentre er placeret.

DE WWW.SEAGATE.COM

Schließen Sie Ihr Laufwerk an einen USB 3.0-Port an, um die Leistung zu maximieren. Auch kompatibel mit USB 2.0.

HINWEIS: Befolgen Sie immer die Anweisungen Ihres Betriebssystems zum sicheren Entfernen der Festplatte, um die Integrität Ihrer Daten zu gewährleisten.

Kundensupport erhalten Sie auf www.seagate.com/support/. Garantieminformationen für Ihr Laufwerk entnehmen Sie dem Seagate Retail Limited Warranty Statement auf dem Laufwerk oder besuchen Sie www.seagate.com/retailwarranty. Informationen zum Garantieservice bzw. Kundensupport in Ihrer Region oder Kontaktdaten zu autorisierten Seagate Servicecentern finden Sie auf www.seagate.com.

ES WWW.SEAGATE.COM

Para maximizar el rendimiento, conecte la unidad a un puerto USB 3.0. También es compatible con USB 2.0.

NOTA: Para proteger sus datos, asegúrese de seguir los procedimientos de extracción segura de su sistema operativo siempre que desconecte el producto.

Besøg www.seagate.com/support/ for at få kundesupport.

Åbn Seagate Retail Limited Warranty Statement på dit drev eller gå til www.seagate.com/retailwarranty for at gennemgå oplysningerne om garantien på dit drev. Gå til www.seagate.com for at anmode om garantiservice, få information angående kundesupport

(Seagate Retail Limited Warranty Statement) en la unidad o visite www.seagate.com/retailwarranty. Para solicitar el servicio de garantía, obtener información relativa al servicio de atención al cliente de su jurisdicción o conseguir información respecto a la ubicación de los centros de servicio autorizados de Seagate, visite el sitio www.seagate.com.

FR WWW.SEAGATE.COM

Pour optimiser les performances de votre disque, connectez-le à un port USB 3.0. Également compatible USB 2.0.

REMARQUE : Pour protéger vos données, suivez toujours les procédures de retrait sécurisé correspondant à votre système d'exploitation lors de la déconnexion du produit.

Pour accéder au service clientèle, consultez le site www.seagate.com/support/.

Pour connaître les conditions de garantie de votre disque, ouvrez la déclaration de garantie limitée distributeur Seagate sur votre disque ou consultez le site www.seagate.com/retailwarranty. Pour toute demande d'intervention sous garantie, renseignez-vous auprès du service clientèle dont vous dépendez. Pour en savoir plus sur les centres de réparation agréés Seagate, consultez le site www.seagate.com.

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Per ottenere le massime prestazioni connettete l'unità alla porta USB 3.0. Si desea revisar los datos de la garantía de su unidad, abra la declaración de garantía limitada de venta de Seagate

Para ponerse en contacto con el servicio de atención al cliente, visite www.seagate.com/support/. Si desea revisar los datos de la garantía de su unidad, abra la declaración de garantía limitada de venta de Seagate

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NOTA: per proteggere i dati, disconnettere sempre il dispositivo applicando la procedura di rimozione sicura dell'hardware.

Per l'assistenza clienti visitare il sito www.seagate.com/support/.

Per rivedere i dettagli della garanzia sull'unità aprire la dichiarazione di garanzia limitata Seagate Retail sull'unità stessa oppure visitare la pagina www.seagate.com/retailwarranty. Per richiedere assistenza in garanzia, avere informazioni sull'assistenza clienti nel proprio paese oppure avere informazioni sulla sede dei centri di assistenza autorizzati Seagate visitare il sito www.seagate.com.

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Sluit de harde schijf met het oog op betere prestaties aan op een USB 3.0-poort. Ook compatibel met USB 2.0.

OPMERKING: Volg ter bescherming van uw gegevens altijd de procedures van uw besturingsstelsel voor het veilig verwijderen van hardware als u het product wilt loskoppelen.

Ga voor klantenondersteuning naar www.seagate.com/support/. Om de details van de garantie van uw harde schijf in te zien, open u de Verklaring voor beperkte garantie van Seagate Retail op uw harde schijf of gaat u naar www.seagate.com/retailwarranty. Ga voor garantiservice, informatie over klantenondersteuning in uw regio of informatie over de locatie van een erkend Seagate Service Center naar www.seagate.com.

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Koble disken din til en USB 3.0-port for

best mulig ytelse. Også kompatibel med USB 2.0.

MERK: For å beskytte dine opplysninger, følg alltid de sikre fjerningsprosedyrene for operativsystemet ditt når du frakobler produktet.

Gå til www.seagate.com/support/ for kundestotte.

Hvis du vil se detaljene i drevets garanti, åpne Segates begrensede garantierklæring for detaljhandel om drevet eller gå til www.seagate.com/retailwarranty. Gå til www.seagate.com for informasjon om kundestotte innen jurisdiksjonen din eller få informasjon om hvor Seagate-servicesentrene befinner seg.

Para contactar o serviço de apoio ao cliente, aceda a www.seagate.com/support/. Para rever os detalhes da garantia da sua unidade, abra a declaração de garantia limitada de venda da Seagate na unidade ou aceda a www.seagate.com/retailwarranty. Para solicitar serviços de garantia, obter informações sobre o apoio ao cliente na sua jurisdição ou obter informações relativas à localização de centros de assistência autorizados da Seagate, aceda a www.seagate.com.

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Aby maksymalnie zwiększyć wydajność, podłącz dysk do portu USB 3.0. Obsługiwany jest również standard USB 2.0.

UWAGA: Aby chronić dane, należy zawsze postępować zgodnie z odpowiednimi dla danego systemu proceduralnymi bezpiecznego odłączenia produktu.

Obsługa klienta dostępna jest pod adresem www.seagate.com/support/. Aby sprawdzić informacje dotyczące gwarancji udzielonej na posiadany dysk, proszę otworzyć Oświadczenie o Ograniczonej Gwarancji dla Odbiorców Detalicznych na dysku lub odwiedzić stronę www.seagate.com/retailwarranty. Aby dokonać zgłoszenia gwarancyjnego, uzyskać informacje dotyczące obsługi klienta w danym miejscu lub informacji o lokalizacji autoryzowanych serwisów Seagate, proszę odwiedzić stronę www.seagate.com.

Para maximizar o desempenho, conecte a unidade à porta USB 3.0. Compatível também com USB 2.0.

NOTA: Para proteger seus dados, sempre siga os procedimentos de remoção segura do seu sistema operacional ao desconectar o produto.

Para obter atendimento ao cliente, visite www.seagate.com/support/. Para rever os detalhes da garantia da sua unidade, abra a Declaração de garantia limitada do varejista Seagate na sua unidade ou acesse www.seagate.com/retailwarranty. Para solicitar um serviço de garantia, obtenha informações sobre o suporte

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PT WWW.SEAGATE.COM
Para maximizar o desempenho, conecte a unidade a uma porta USB 3.0. Também é compatível com USB 2.0.

NOTA: Para proteger os seus dados, sempre que pretender desligar o seu produto, cumpra os procedimentos de remoção segura aplicáveis ao seu sistema operativo.

Para contactar o serviço de apoio ao cliente, aceda a www.seagate.com/support/.

Para rever os detalhes da garantia da sua unidade, abra a declaração de garantia limitada de venda da Seagate na unidade ou aceda a www.seagate.com/retailwarranty. Para solicitar serviços de garantia, obter informações sobre o apoio ao cliente na sua jurisdição ou obter informações relativas à localização de centros de assistência autorizados da Seagate, aceda a www.seagate.com.

Para contactar o serviço de apoio ao cliente, aceda a www.seagate.com/support/.

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Para maximizar o desempenho, conecte a unidade à porta USB 3.0. Compatível também com USB 2.0.

NOTA: Para proteger seus dados, sempre siga os procedimentos de remoção segura do seu sistema operacional ao desconectar o produto.

Para obter atendimento ao cliente, visite www.seagate.com/support/. Para rever os detalhes da garantia da sua unidade, abra a Declaração de garantia limitada do varejista Seagate na sua unidade ou acesse www.seagate.com/retailwarranty. Para solicitar um serviço de garantia, obtenha informações sobre o suporte

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ao cliente na sua jurisdição, ou para obter informações sobre a localização dos centros de serviço autorizados da Seagate, acesse www.seagate.com.

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Для обеспечения максимальной производительности подключите накопитель к порту USB 3.0. Также совместимо с USB 2.0.

ПРИМЕЧАНИЕ. Чтобы обеспечить сохранность данных, при отключении продукта всегда выполняйте в операционной системе процедуру безопасного извлечения.

Посетите сайт поддержки клиентов: www.seagate.com/support/.

Для получения подробных сведений о гарантии на накопитель откройте на накопителе файл с заявлением об ограниченной гарантии Seagate для розничной торговли или перейдите по ссылке www.seagate.com/retailwarranty. Для получения гарантийного обслуживания, дополнительной информации об обслуживании клиентов в вашем регионе или информации о местонахождении уполномоченных сервисных центров компании Seagate посетите веб-сайт www.seagate.com.

Para obter atendimento ao cliente, visite www.seagate.com/support/. Para rever os detalhes da garantia da sua unidade, abra a Declaração de garantia limitada do varejista Seagate na sua unidade ou acesse www.seagate.com/retailwarranty. Para solicitar um serviço de garantia, obtenha informações sobre o suporte

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Asiakastukea saa osoitteesta www.seagate.com/support/.

Yksityiskohtaisia tietoja levyaseman takuusta saa avaamalla levyasemalla olevan Seagaten vähittäismyynnin rajoitetun takuun lausunnon tai vieraillemalla osoitteessa www.seagate.com/retailwarranty. Jos haluat pyytää takuupalvelua tai saada tietoja oman alueesi asiakastuesta tai valtuutettujen Seagate-huoltopisteiden sijainnista, vieraile osoitteessa www.seagate.com.

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Koppla din drivenhet till en USB 3.0 port för att maximera prestandan. Även kompatibel med USB 2.0.

Obs! För att skydda dina data ska du alltid följa de förfaranden för säker borttagning som gäller för ditt operativsystem när du kopplar från produkten.

Besök www.seagate.com/support/ för kundstöd.

Du kan kontrollera garantiuppgifterna för din enhet genom att öppna Seagate Retail begränsade garanti på enheten eller besöka www.seagate.com/retailwarranty. För att begära garantiservice, få information om kundstöd inom ditt område eller ta reda på var auktoriserade Seagate-servicecenter ligger, ska du besöka www.seagate.com.

CS WWW.SEAGATE.COM

Za účelem maximalizace výkonu připojte svou jednotku ke konektoru rozhraní



USB 3.0. Jednotka je také kompatibilní s rozhraním USB 2.0.

POZNÁMKA: Při odpojování výrobku vždy dodržujte postup bezpečného odebrání pro váš operační systém za účelem ochrany svých dat.

Zákaznickou podporu získáte na adrese www.seagate.com/support/.

Pokud chcete podrobněji prozkoumat záruku na váš pevný disk, otevřete prohlášení o omezené maloochodní záruce společnosti Seagate k vašemu disku nebo přejděte na adresu www.seagate.com/retailwarranty. Pokud chcete požádat o záruční služby, získat informace o zákaznické podpoře ve vašem regionu, nebo získat informace o poloze autorizovaných servisních středisek společnosti Seagate, přejděte na adresu www.seagate.com.

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Για να μεγιστοποιήσετε την απόδοση, συνδέστε τη μονάδα σας σε μια θύρα USB 3.0. Επίσης συμβατή με USB 2.0.

ΣΗΜΕΙΩΣΗ: Για την προστασία των δεδομένων σας, να ακολουθείτε πάντοτε τις διαδικασίες ασφαλούς κατάργησης για το λειτουργικό σας σύστημα κατά την αποσύνδεση της συσκευής σας.

Για υποστήριξη πελατών, επισκεφθείτε τη διεύθυνση www.seagate.com/support/. Για να δείτε τις λεπτομέρειες της εγγύησης της μονάδας σας, ανοίξτε τη Δήλωση Περιορισμένης Εγγύησης Προϊόντων Λιανικής της Seagate στη μονάδα σας ή μεταβείτε στη διεύθυνση www.seagate.com/retailwarranty. Για την αίτηση υπηρεσίας εγγύησης, τη λήψη πληροφοριών σχετικά με την υποστήριξη πελατών στην περιοχή σας ή για τη λήψη

πληροφοριών σχετικά με την τοποθεσία εξουσιοδοτημένων κέντρων εξυπηρέτησης της Seagate μεταβείτε στην τοποθεσία www.seagate.com.

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A teljesítmény maximalizálása érdekében csatlakoztassa a meghajtót az USB 3.0 porthoz. USB 2.0 porttal is kompatibilis.

MEGJEGYZÉS: Az adatok védelme érdekében a termék leválasztásakor mindig kövesse az operációs rendszernek megfelelő biztonságos eltávolítási eljárást.

Ügyfélszolgálatunk elérhetőségét a www.seagate.com/support/ weboldalon találja. A meghajtó szavatosságának áttekintéséhez nyissa meg a meghajtón található, Seagate kiskereskedelmi termékekre vonatkozó korlátozott jótállási nyilatkozatot vagy keresse fel a www.seagate.com/retailwarranty oldalt. Garanciális javítás igényléséhez, az Ön területének ügyféltámogatásával kapcsolatos további információkért, vagy a legközelebbi hivatalos Seagate-szervizközpontok helyeivel kapcsolatos információkért keresse fel a www.seagate.com weboldalt.

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Performansi en yüksek hale getirmek için, sürücünüzü bir USB 3.0 bağlantı noktasına bağlayın. USB 2.0 ile de uyumludur.

NOT: Verilerinizi korumak için ürününüzün bağlantısını keserken her zaman işletim sisteminiz için gereken güvenli kaldırma işlemlerini uygulayın.

Müşteri desteği için, www.seagate.com/support/ adresini ziyaret edin. Sürücünüzün garanti ayrıntılarını gözdən

geçirmek için, sürücünüzdeki Seagate Perakende Sınırlı Garanti Bildirimi belgesini açın veya www.seagate.com/retailwarranty adresini ziyaret edin. Garanti hizmeti talep etmek, bulunduğunuz bölgedeki müşteri desteği konusunda ve yetkili Seagate servis merkezlerinin yerleri hakkında bilgi almak için www.seagate.com adresine gidin.

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Untuk memaksimalkan kinerja, sambungkan drive Anda ke port USB 3.0. Juga kompatibel dengan USB 2.0.

Catatan: Untuk melindungi data Anda, selalu ikuti prosedur pelepasan yang aman untuk sistem pengoperasian saat memutuskan koneksi produk Anda.

Untuk dukungan pelanggan, kunjungi www.seagate.com/support/. Untuk meninjau detail garansi drive Anda, buka Pernyataan Garansi Terbatas Retail Seagate di drive Anda atau buka www.seagate.com/retailwarranty. Untuk meminta layanan garansi, dapatkan informasi terkait dukungan pelanggan dalam yurisdiksi Anda, atau untuk memperoleh informasi terkait lokasi pusat layanan resmi Seagate buka www.seagate.com.

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要获得最佳性能，请将硬盘连接到 USB 3.0 端口。同时兼容 USB 2.0。

注意：为保护您的数据，请在断开产品时，总是按照适用于您的操作系统的安全卸下过程操作。

如需客户支持，请访问 www.seagate.com/support/。要查看您硬盘维修的详细信息，请打开硬盘上的 Seagate 零售有限保修

声明，或访问 www.seagate.com/support/。要请求维修服务、获取有关您所在地区客户支持的信息，或要查看有关 Seagate 授权服务中心地址的信息，请访问 www.seagate.com。有关合规信息，请访问 www.seagate.com/support/expansion-portable。

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若要獲得最佳效能，請將磁碟機連接到 USB 3.0 連接埠。同時與 USB 2.0 相容。

備註：為保護您的資料，請在中斷您產品的連接時始終執行作業系統的安全移除程序。

如需客戶支援，請造訪 www.seagate.com/support/。要查看您磁碟機保固的詳細資料，請開啟磁碟機上的 Seagate 零售有限保固聲明，或造訪 www.seagate.com/retailwarranty。要請求保固服務、獲取有關您所在地區客戶支援的資訊，或要獲取有關 Seagate 授權服務中心地址的資訊，請造訪 www.seagate.com。

有關法規資訊，請造訪 www.seagate.com/support/expansion-portable。

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성능을 극대화할 수 있게 드라이브를 USB 3.0 포트에 연결하십시오. USB 2.0과도 호환됩니다.

참고: 보다 안전한 데이터 보호를 위해서 제품과의 연결을 끊을 때에는 항상 하드웨어 안전 제거 절차를 준수하십시오.

如需客戶支持，请访问 www.seagate.com/support/。要查看您硬盘维修的详细信息，请打开硬盘上的 Seagate 零售有限保修

고객 지원을 받으려면 www.seagate.com/support/를 방문하십시오. 사용 중인 드라이브의 보증 기간에 대한 자세한 내용을 확인하려면 드라이브의 Seagate Retail Limited Warranty Statement를 열거나 www.seagate.com/retailwarranty를 방문하여 관할지역의 고객 지원에 관한 정보 또는 공인 Seagate 서비스 센터에 관한 정보를 얻으십시오.

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性能を最大限に活用するには、ドライブを USB 3.0 ポートに接続します。USB 2.0 にも対応しています。

注:データ損失を防止するため、製品を取り外す際にはオペレーティングシステムの手順に従い、正しい方法で切断してください。

カスタマー サポートについては、www.seagate.com/support/をご覧ください。

お使いのドライブの保証の詳細については、ドライブに添付されている Seagate 小売限定保証書か、www.seagate.com/retailwarranty をご覧ください。保証サービスを申し込むには、該当区域内のカスタマー サポートに関する情報を入力してください。Seagate 認定サービスセンターの場所を調べたい場合は、www.seagate.com をご覧ください。

China RoHS 2 table

 China RoHS 2 refers to the Ministry of Industry and Information Technology Order No. 32, effective July 1, 2016, titled Management Methods for the Restriction of the Use of Hazardous Substances in Electrical and Electronic Products. To comply with China RoHS 2, we determined this product's Environmental Protection Use Period (EPUP) to be 20 years in accordance with the *Marking for the Restricted Use of Hazardous Substances in Electronic and Electrical Products*, SJ/T 11364-2014.

中国 RoHS 2 是指 2016 年 7 月 1 日起施行的工业和信息化部令第 32 号“电子信息产品限制使用有害物质管理办法”。为了符合中国 RoHS 2 的要求，我们根据“电子信息产品有害物质限制使用标识”（SJ/T 11364-2014）确定本产品的环保使用期（EPUP）为 20 年。

部件名称 Part Name	有害物质 Hazardous Substances					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr ^{VI})	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
硬盘驱动器 HDD	X	○	○	○	○	○
外接硬盘印刷电路板 Bridge PCB A	X	○	○	○	○	○
电源 (如果提供) Power Supply (if provided)	X	○	○	○	○	○
接口电缆 (如果提供) Interface cable (if provided)	X	○	○	○	○	○
其他外壳组件 Other enclosure components	○	○	○	○	○	○

本表格依据 SJ/T 11364 的规定编制。
This table is prepared in accordance with the provisions of SJ/T 11364-2014.
○: 表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。
○: Indicates that the hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T26572.
X: 表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。
X: Indicates that the hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T26572.

Taiwan RoHS table

Taiwan RoHS refers to the Taiwan Bureau of Standards, Metrology and Inspection's (BSMI's) requirements in standard CNS 15663, Guidance to reduction of the restricted chemical substances in electrical and electronic equipment. Beginning on January 1, 2018, Seagate products must comply with the "Marking of presence" requirements in Section 5 of CNS 15663. This product is Taiwan RoHS compliant.

The following table meets the Section 5 "Marking of presence" requirements.

台灣 RoHS 是指台灣標準局計量檢驗局 (BSMI) 對標準 CNS 15663 要求的減排電子電氣設備限用化學物質指引。從 2018 年 1 月 1 日起，Seagate 產品必須符合 CNS 15663 第 5 節「含有標示」要求。本產品符合台灣 RoHS。

下表符合第 5 節「含有標示」要求。

設備名稱：硬盤設備/SSD、型號：外接使用 Equipment Name: Hard Disk Device/SSD, Type Designation: External Use Only	限用物質及其化學符號 Restricted Substance and its chemical symbol					
	鉛 (Pb)	汞 (Hg)	鎘 (Cd)	六價鉻 (Cr ^{VI})	多溴聯苯 (PBB)	多溴二苯醚 (PBDE)
單元 Unit	○	○	○	○	○	○
硬盤驅動器 HDD	—	○	○	○	○	○
外接硬盤印刷电路板 Bridge PCB A	—	○	○	○	○	○
电源 (如果提供) Power Supply (if provided)	—	○	○	○	○	○
接口电缆 (如果提供) Interface cable (if provided)	—	○	○	○	○	○
其他外壳组件 Other enclosure components	○	○	○	○	○	○

備考 1: "○" 係指該項限用物質之百分比含量未超出百分比含量基準值。
Note 1: "○" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.
備考 2: "—" 係指該項限用物質為排除項目。
Note 2: "—" indicates that the restricted substance corresponds to the exemption.



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Expansion+

Portable Drive for your PC

QUICK START GUIDE

HURTIG STARTVEJLEDNING

SCHNELLSTARTANLEITUNG

GUÍA DE INICIO RÁPIDO

GUIDE DE DÉMARRAGE RAPIDE

GUIDA DI AVVIO RAPIDO

SNELSTARHANDLEIDING

HURTIGVEILEDNING

SZYBKE WPROWADZENIE

GUIA DE INÍCIO RÁPIDO

КРАТКОЕ РУКОВОДСТВО

ПОЛЬЗОВАТЕЛЯ

PIKAOPAS

SNABBGUIDE

RYCHLÝ PRŮVODCE SPUŠTĚNÍM

ΟΔΗΓΟΣ ΓΡΗΓΟΡΗΣ ΕΚΚΙΝΗΣΗΣ

ÜZEMBE HELYEZÉSI ÚTMUTATÓ

HIZLI BAŞLANGIÇ KILAVUZU

PANDUAN MEMULAI CEPAT

快速入门指南

快速入門指南

퀵 스타트 가이드

クイック スタート ガイド

Expansion Portable Guided Troubleshooter

StartMain Menu

This troubleshooter will deal with 2.5-inch Seagate external USB drives.

Seagate external drives are ordinarily accessible as a drive letter within (My) Computer and/or Windows/File Explorer. When you connect the drive to your Windows 8/7/Vista/XP computer, here is what to expect:

1. The drive will appear as a drive letter in (My) Computer or Windows/File Explorer (ie: Drive E:, F:, or some other letter) within approximately 30 seconds of connecting and turning on the drive.
2. Often the AutoPlay window will appear within 30 seconds. A small notification will appear in the system tray, informing you that your drive is ready to use. Also the Safely Remove icon will appear in the system tray.
3. You can click on **Open Folder to View Files** to open the drive letter, or on the drive letter in (My) Computer or Windows/File Explorer. Then you can simply drag-and-drop data, or copy-and-paste data, into the drive for starters. See [Document ID: 206419](#) for more instructions.
4. The drive is now functioning normally.

<="" h6="">

1. [The device once functioned properly but is no longer detected.](#)
 2. [This is the first attempt to use the device and it is not detected.](#)
- [« IssuesMain Menu](#)

Previously Detected, Check Cabling

Seagate portable external drives are powered by the port to which they are connected. If you are using the USB interface, some USB ports do not provide enough power to power up the drive (the drive will sometimes blink or make a beep sound if it does not have enough power).

1. If you are connecting the drive via a USB port on a PC Express or PCMCIA card, these may not be able to provide enough power.
 - o Please try connecting the drive to a USB port on the computer itself, for troubleshooting purposes.

- Please also check for updates for the card's drivers. If an update exists, apply it and then reconnect the drive to test detection.
- 2. Be sure to use a USB port on the back of the computer (if you have a desktop computer).
- 3. Please do not connect the drive to a USB port on your keyboard or computer monitor.
- 4. Please try a different USB cable that you know functions correctly with another device, preferably another external hard drive.
- 5. Please remove any extraneous peripherals such as USB hubs, extension cables, etc. so that the external drive is connected directly to the computer.

If the drive is beeping, it may be that your computer does not supply enough power. Please connect the drive via a powered USB hub.

[Please click here if the drive is still not detected.](#)

- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)

Check Cabling (continued)

Please continue troubleshooting:

- 6. If your drive is connected via USB, sometimes other USB devices can stand in the way of detecting the external hard drive. Any variety of device could cause this, whether a printer, a camera, a scanner, a modem, a VoIP device, etc.
To troubleshoot, follow these steps:
 - a. Disconnect all USB devices from your computer, except for a keyboard and mouse.
 - b. Disconnect the external drive also.
 - c. Power down the computer and then power it up again (ie, reboot the computer).
 - d. Once Windows has completed the boot and is up and running, connect the external drive to a USB port on the rear of the computer, and see if it is detected.
 - e. If the drive is detected, the source of the problem is a conflict with other USB devices. Connect them one by one to discover which one(s) is/are causing the conflict.


[Please click here if the drive is still not detected.](#)

- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)
- [« Step 2Check Cabling \(cont\)](#)

Two or More External Drives

If two or more external hard drives are connected, sometimes only one will display in Computer or Windows/File Explorer.

Please follow this procedure to attempt to resolve this problem:

1. Windows 8: Press the Windows key () + X and select **Computer Management**.
Windows 7/Vista/XP: Right-click on (My) Computer and choose **Manage**.
2. Select **Disk Management**.
3. Locate your external drives in the lower window. Disk 0 is usually the boot drive. Disk 1 and Disk 2 may be your external drives. [This example](#) shows Disk 1, a Wireless Plus, with a Healthy partition. Once you have located the drive, it may display as *Offline*.
4. Right-click on the box containing the Disk number, such as Disk 1. Select **Online**. Both drives should now appear in (My) Computer and Windows/File Explorer.

[Please click here if they do not or if this procedure does not describe your situation.](#)

- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)
- [« Step 2Check Cabling \(cont\)](#)
- [« Step 3Two or More Externals](#)

Check Whether the Drive is Hidden

Seagate external portable drives come from the factory pre-formatted with an NTFS MBR partition. At this point, we must confirm that the drive is not hidden behind another device.

1. Check the upper window to find whether the drive letter is present.
2. Check the lower window to find whether the drive is detected (such as, Disk 1, Disk 2, etc).
3. If it is detected as with a drive letter, verify no other device is already using that drive letter. If it is, change the drive letter of the external drive to some unused letter.

[Windows 8/7: Change, add, or remove a drive letter. Applies to all editions of Windows 8/7](#)

[Windows Vista: Change, add, or remove a drive letter. Applies to all editions of Windows Vista](#)

If the drive **does** appear in the lower window (for example, as Disk 1 or Disk 2), the drive's partition may be corrupted.

If, in the box to the right of Disk 1, 2, etc, you do not see *Healthy* or something similar, and if the colored stripe is black, the drive is Unallocated.

Or, the stripe may be blue or green indicating a partition is present, but there may be no assigned drive letter, which means the partition may be corrupt or may be a type not supported by Windows. Or it may indicate a formatting labeled as **RAW**.

If it is seen as Unallocated, does not display as a *Healthy Partition*, or indicates a different format type such as *RAW* or *Unknown*, the drive's partition has been corrupted or lost, which could be the result of any number of causes.

[Please click here if the drive appears in Disk Management's lower window.](#)

[Please click here if the drive does not appear in Disk Management's lower window.](#)

- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)
- [« Step 2Check Cabling \(cont\)](#)
- [« Step 3Two or More Externals](#)
- [« Step 4Check Whether Drive is Hidden](#)

Corrupted Partition

Here we must be careful.

If the external drive's partition is corrupted, the easiest way to recover its usability is to reformat it, which involves erasing all the data.

If this is not an option for you, if your data is not backed up on some other storage media, then the next step is to resort to data recovery. In this situation, it is probable that the data can be recovered by use of Seagate's Data Recovery Software Solution.

[Click here for a full list of options.](#)


Complete any and all data recovery activities before continuing your troubleshooting of the drive, because the next step will erase the data.

[Click here to continue once the data is recovered, or if you do not need to recover the data.](#)

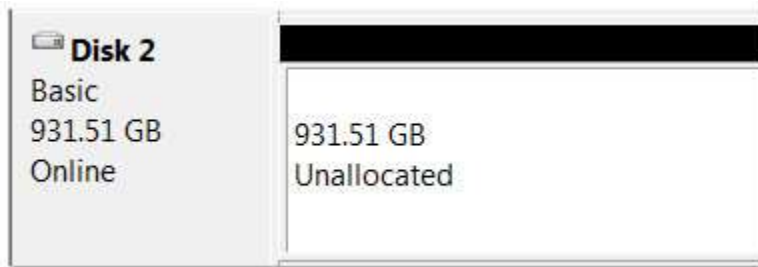
- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)
- [« Step 2Check Cabling \(cont\)](#)
- [« Step 3Two or More Externals](#)
- [« Step 4Check Whether Drive is Hidden](#)
- [« Step 5Corrupted Partition](#)

Reformat the Drive

Once the data is recovered, or if your data is backed up elsewhere, we can erase and reformat the external drive.

 **Warning** Formatting the drive, as we are about to do, will erase any data on the drive!

1. Open Disk Management.
2. Right-click in the box to the right of the Disk 1, 2, 3, etc, and choose **Delete Logical Drive** (this may not be necessary).
3. Right-click there and choose **Delete Partition**.
4. Select **OK** to confirm it.
5. At this point, the drive should become *Unallocated* and the black stripe should appear where a blue or green stripe appeared beforehand.



If these actions fail to return the drive to an Unallocated state, use DiscWizard to zero-fill the drive, with a Normal zero-fill (not a Quick). See [Document ID: 205971](#) for instructions.

6. To format the drive:
[Instructions in Windows 8/7/Vista](#)
[Instructions in Windows XP](#)


Once the drive format is complete, it should work normally again.

[Click here to return to the main page for links to instructions on loading data on the drive.](#)

- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)
- [« Step 2Check Cabling \(cont\)](#)
- [« Step 3Two or More Externals](#)
- [« Step 4Check Whether Drive is Hidden](#)

Device Manager

Please examine the drive's status in Device Manager. With the drive connected via USB 2.0 (if available):

1. Windows 8: Press the Windows key () + X.
Windows 7/Vista/XP: Right-click on (My) Computer and choose **Manage**.
2. Windows 8: Select **Device Manager**.
Windows 7/Vista/XP: In Computer Management, select **Device Manager**, which is found on the left side of the window under **Tools**.

3. Click on the plus sign (+) next to the **Disk Drives** item to expand that branch of the tree. If the external drive is detected by the system, an entry showing its information displays. If it is not there, check under **Other Devices** (a category under Device Manager).
4. Double-click on the external drive. If under *Other devices* an **Unknown Device** appears, double-click on it.

[Please click here if Code 10 appears.](#)

[Please click here if Code 28 appears.](#)

[Please click here if the window says the device is working properly.](#)

[Please click here if the drive is not detected at all in Device Manager.](#)

- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)
- [« Step 2Check Cabling \(cont\)](#)
- [« Step 3Two or More Externals](#)
- [« Step 4Check Whether Drive is Hidden](#)
- [« Step 5Device Manager](#)

Code 10

If Code 10 appears:

1. Please power down your computer.
2. Disconnect your drive.
3. Boot your computer and wait until Windows is fully started.
4. Reconnect your drive and see if the error is still there.

If the drive is still not detected, please connect it another computer if possible.

If connecting it to another computer resolves the problems, the source of the problem is your computer. Please proceed with troubleshooting for your computer.

If the drive behaves the same when connected on a second computer, please [proceed with a warranty replacement online](#) or, if the drive is fairly new, you can usually exchange the faulty unit for a replacement at your place of purchase (please contact the place of purchase for a full explanation of their policy regarding returns).

If you need data recovery, you may [contact Seagate Recovery Services](#).

- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)
- [« Step 2Check Cabling \(cont\)](#)
- [« Step 3Two or More Externals](#)
- [« Step 4Check Whether Drive is Hidden](#)

- [« Step 5Device Manager](#)

Code 28

If Code 28 appears, please note first that though the message may say *The drivers for this device are not installed*, the drivers do not come from Seagate, they must come from Windows. This is an indication that troubleshooting is necessary.

1. Please test the drive using a different USB cable if you have one.
2. Please test the drive on another computer. If the drive works fine on another computer, the original computer may need to be upgraded to [the latest Windows Service Pack](#).
3. Within the Device Manager, find the drive.
4. Right-click on it and choose **Uninstall**.
5. Wait a few seconds for the icon to disappear, then disconnect the device from the computer (unplug the USB cable).
6. Reboot your computer and wait until Windows is fully started.
7. Reconnect your drive and see if the error is still there.
8. If it is, please follow the troubleshooting steps in [Document ID: 201235](#).

If it is detected on the other computer, it appears the Windows installation on your first computer has been corrupted.

You will possibly need to reload your USB controller drivers.

This requires inserting your Windows 7 or Vista install CD and booting to it in order to launch the Windows Repair.

! Warning This can be dangerous to the data on your C: drive and other internal drives, so attempt this at your own risk. Seagate recommends you back up your data before attempting it. Disconnect all external storage devices such as external USB, Firewire, and eSATA drives, jump/thumb/flash drives, cameras, and printers before proceeding with a Windows repair or recovery. Failure to disconnect such devices could result in serious data corruption.

If the problem repeats, if the drive is still not detected in Disk Management, you can [begin a replacement order online](#), or, if the drive is fairly new, you can usually exchange the faulty unit for a replacement at your place of purchase (please contact the place of purchase for a full explanation of their policy regarding returns).

- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)
- [« Step 2Check Cabling \(cont\)](#)
- [« Step 3Two or More Externals](#)
- [« Step 4Check Whether Drive is Hidden](#)
- [« Step 5Device Manager](#)

Connect to Another Computer

If the drive is still not detected, please connect it another computer if possible. If connecting it to another computer resolves the problems, the source of the problem is your computer. Please proceed with troubleshooting for your computer.

If the drive behaves the same when connected on a second computer, please [proceed with a warranty replacement online](#).

If you need data recovery, you may [contact Seagate Recovery Services](#).

- [« IssuesMain Menu](#)

New Installation, Check Cabling

Seagate external portable drives are powered by the port to which they are connected. Some USB ports do not provide enough power to power up the drive (the drive will usually blink or make a beep sound if it does not have enough power).

1. If you are connecting the drive via a USB port on a PC Express or PCMCIA card, these may not be able to provide enough power.
 - Please try connecting the drive to a USB port on the computer itself, for troubleshooting purposes.
 - Please also check for updates for the card's drivers. If an update exists, apply it and then reconnect the drive to test detection.
2. Be sure to use a USB port on the back of the computer (if you have a desktop computer).
3. Please do not connect the drive to a USB port on your keyboard or computer monitor.
4. Please try a different USB cable that you know functions correctly with another device, preferably another external hard drive.
5. Please remove any extraneous peripherals such as USB hubs, extension cables, etc. so that the external drive is connected directly to the computer.

If the drive is beeping, it may be that your computer does not supply enough power. Please connect the drive via a powered USB hub.

[Please click here if the drive is still not detected.](#)

- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)

Check Cabling (continued)

Please continue troubleshooting:

6. If your drive is connected via USB, sometimes other USB devices can stand in the way of detecting the external hard drive. Any variety of device could cause this, whether a

printer, a camera, a scanner, a modem, a VoIP device, etc.

To troubleshoot, follow these steps:

- a. Disconnect all USB devices from your computer, except for a keyboard and mouse.
- b. Disconnect the Seagate external drive also.
- c. Power down the computer and then power it up again (ie, reboot the computer).
- d. Once Windows has completed the boot and is up and running, connect the external drive to a USB port on the rear of the computer, and see if it is detected.
- e. If the drive is detected, the source of the problem is a conflict with other USB devices. Connect them one by one to discover which one(s) is/are causing the conflict.


[Please click here if the drive is still not detected.](#)

- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)
- [« Step 2Check Cabling \(cont\)](#)

Two or More External Drives

If two or more external hard drives are connected, sometimes only one will display in (My) Computer or Windows/File Explorer.

Please follow this procedure to attempt to resolve this problem:

1. Windows 8: Press the Windows key () + X and select **Computer Management**.
Windows 7/Vista/XP: Right-click on (My) Computer and choose **Manage**.
2. Select **Disk Management**.
3. Locate your external drives in the lower window. Disk 0 is usually the boot drive. Disk 1 or Disk 2 may be your external drive. [This example](#) shows Disk 1, a Wireless Plus, with a Healthy partition. Once you have located the drive, it may display as *Offline*.
4. Right-click on the box containing the Disk number, such as Disk 1. Select **Online**. Both drives should now appear in (My) Computer and Windows/File Explorer.

[Please click here if they do not or if this procedure does not describe your situation.](#)

- [« IssuesMain Menu](#)
- [« Step 1Check Cabling](#)
- [« Step 2Check Cabling \(cont\)](#)
- [« Step 3Two or More External Drives](#)

Check Whether the Drive is Hidden

Seagate external portable drives come from the factory pre-formatted with an NTFS MBR partition. At this point, we must confirm that the drive is not hidden behind another device.

1. Check the upper window to find whether the drive letter is present.
2. Check the lower window to find whether the drive is detected (such as, Disk 1, Disk 2, etc).
3. If it is detected as with a drive letter, verify no other device is already using that drive letter. If it is, change the drive letter of the external drive to some unused letter.

[Windows 8/7: Change, add, or remove a drive letter. Applies to all editions of Windows 8/7](#)

[Windows Vista: Change, add, or remove a drive letter. Applies to all editions of Windows Vista](#)

If the drive **does** appear in the lower window (for example, as Disk 1 or Disk 2), the drive's partition may be corrupted.

If, in the box to the right of Disk 1, 2, etc, you do not see *Healthy* or something similar, and if the colored stripe is black, the drive is Unallocated.

Or, the stripe may be blue or green indicating a partition is present, but there may be no assigned drive letter, which means the partition may be corrupt or may be a type not supported by Windows. Or it may indicate a formatting labeled as **RAW**.

If it is seen as Unallocated, does not display as a *Healthy Partition*, or indicates a different format type such as **RAW** or *Unknown*, the drive's partition has been corrupted or lost, which could be the result of any number of causes.


[Please click here if the external drive appears in Disk Management's lower window.](#)

[Please click here if the external drive does not appear in Disk Management's lower window.](#)

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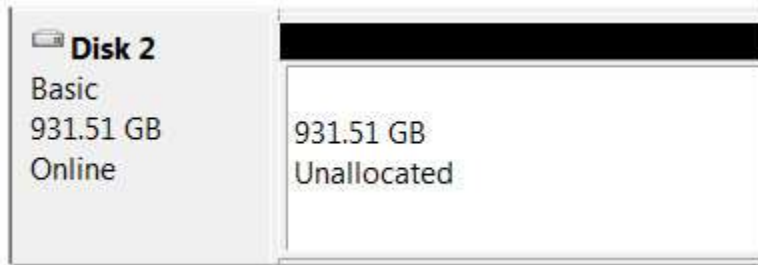
Reformat the Drive

At this point, a clean format is the best option to try to restore the drive to proper function.

 **Warning** Formatting the drive, as we are about to do, will erase any data on the drive!

1. Open Disk Management.
2. Right-click in the box to the right of the Disk 1, 2, 3, etc, and choose **Delete Partition**.
3. Select **OK** to confirm it.

4. At this point, the drive should become *Unallocated* and the black stripe should appear where a blue or green stripe appeared beforehand.



If these actions fail to return the drive to an Unallocated state, use DiscWizard to zero-fill the drive, with a Normal zero-fill (not a Quick). See [Document ID: 205971](#) for instructions.

5. To format the drive:
[Instructions in Windows 8/7/Vista](#)
[Instructions in Windows XP](#)


Once the drive format is complete, it should appear in (My) Computer or Windows/File Explorer.

[Click here to return to the main page for links to instructions on loading data on the drive.](#)

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Device Manager

Please examine the drive's status in Device Manager. With the drive connected via USB 2.0 (if available):

1. Windows 8: Press the Windows key () + X.
Windows 7/Vista/XP: Right-click on (My) Computer and choose **Manage**.
2. Windows 8: Select **Device Manager**.
Windows 7/Vista/XP: In Computer Management, select **Device Manager**, which is found on the left side of the window under **Tools**.
3. Click on the plus sign (+) next to the **Disk Drives** item to expand that branch of the tree. If the Seagate external drive is detected by the system, an entry showing its information displays.
If it is not there, check under **Other Devices** (a category under Device Manager).

4. Double-click on the Seagate external drive.
If under *Other devices* an **Unknown Device** appears, double-click on it.

Under the **General** tab, "*This device is not working properly*" and either (Code 28) or (Code 10) may display.

[Please click here if Code 10 appears.](#)

[Please click here if Code 28 appears.](#)

[Please click here if the window says the device is working properly.](#)

[Please click here if the drive is not detected at all in Device Manager.](#)

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Code 10

If Code 10 appears:

1. Please power down your computer.
2. Disconnect your drive.
3. Boot your computer and wait until Windows is fully started.
4. Reconnect your drive and see if the error is still there.

If the drive is still not detected, please connect it another computer if possible.

If connecting it to another computer resolves the problems, the source of the problem is your computer. Please proceed with troubleshooting for your computer.

If the drive behaves the same when connected on a second computer, please [proceed with a warranty replacement online](#) or, if the drive is fairly new, you can usually exchange the faulty unit for a replacement at your place of purchase (please contact the place of purchase for a full explanation of their policy regarding returns).

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Code 28


If Code 28 appears, please note first that though the message may say *The drivers for this device are not installed*, the drivers do not come from Seagate, they must come from Windows. This is an indication that troubleshooting is necessary.

1. Please test the drive using a different USB cable if you have one.
2. Please test the drive on another computer. If the drive works fine on another computer, the original computer may need to be upgraded to [the latest Windows Service Pack](#).
3. Within the Device Manager, find the drive.
4. Right-click on it and choose **Uninstall**.
5. Wait a few seconds for the icon to disappear, then disconnect the device from the computer (unplug the USB cable).
6. Reboot your computer and wait until Windows is fully started.
7. Reconnect your drive and see if the error is still there.
8. If it is, please follow the troubleshooting steps in [Document ID: 201235](#).

If it is detected on the other computer, it appears the Windows installation on your first computer has been corrupted.

You will possibly need to reload your USB controller drivers.

This requires inserting your Windows 7 or Vista install CD and booting to it in order to launch the Windows Repair.

 **Warning** This can be dangerous to the data on your C: drive and other internal drives, so attempt this at your own risk. Seagate recommends you back up your data before attempting it. Disconnect all external storage devices such as external USB, Firewire, and eSATA drives, jump/thumb/flash drives, cameras, and printers before proceeding with a Windows repair or recovery. Failure to disconnect such devices could result in serious data corruption.

However, if the drive is not detected on the other computer either and if the drive is still not detected in Disk Management, you can [begin a replacement order online](#), or, if the drive is fairly new, you can usually exchange the faulty unit for a replacement at your place of purchase (please contact the place of purchase for a full explanation of their policy regarding returns).

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Connect to Another Computer

If the drive is still not detected, please connect it another computer if possible.
If connecting it to another computer resolves the problems, the source of the problem is your computer. Please proceed with troubleshooting for your computer.

If the drive behaves the same when connected on a second computer, please [proceed with a warranty replacement online](#), or, if the drive is fairly new, you can usually exchange the faulty unit for a replacement at your place of purchase (please contact the place of purchase for a full explanation of their policy regarding returns).

Expansion[®]

PORTABLE DRIVE
DISQUE PORTABLE
Data Sheet

Seagate Expansion portable drive, add-on storage for your PC

The Seagate® Expansion portable drive is compact and perfect for on-the-go. Instantly add more storage space to your computer and take large files with you when you travel.

Setup is simple and straightforward; simply connect a single USB cable and you are ready to go. The drive is powered from the USB cable, so there is no need for an external power supply. Plus, it is automatically recognized by the Windows® operating system, so there is no software to install and nothing to configure. Saving files is easy—simply drag-and-drop.

Take advantage of the fast data transfer speeds with the USB 3.0 interface by connecting to a SuperSpeed USB 3.0 port. USB 3.0 is backwards compatible with USB 2.0 for additional system compatibility.





Expansion

PORTABLE DRIVE DISQUE PORTABLE

Specifications

Retail Packaging	Product Dimensions		Box Dimensions		Master Carton Dimensions		Pallet Dimensions	
Capacity	500GB, 1TB, 2TB	3TB	500GB, 1TB, 2TB	3TB	500GB, 1TB, 2TB	3TB	500GB, 1TB, 2TB	3TB
Length (in/mm)	4.61/117.00	4.61/117.00	5.51/140.00	5.59/142.00	7.01/178.00	7.01/178.00	48/1219	48/1219
Width (in/mm)	3.15/80.00	3.15/80.00	4.06/103.00	4.06/103.00	5.43/138.00	6.77/172.00	40/1016	40/1016
Height (in/mm)	0.58/14.8	0.82/20.90	1.22/31.00	1.56/39.50	4.57/116.00	4.57/116.00	43.27/1099.00	43/1099
Weight (lb/kg)	0.37/0.17	0.52/0.238	0.56/0.26	0.73/0.331	2.53/1.15	3.27/1.49	858.91/390.41	835.49/379.76
Quantities								
Boxes per Master Carton	4							
Master Cartons per Pallet	320 (500GB, 1TB, 2TB), 240 (3TB)							
Pallet Layers	8							
System Requirements								
Windows® 8, Windows 7 operating system								
SuperSpeed USB 3.0 port (required for USB 3.0 transfer speeds or backwards compatible with USB 2.0 ports at USB 2.0 transfer speeds) ¹								
What Is Included								
Seagate Expansion drive					1-year limited warranty (AMER)			
18-inch (45.72cm) USB 3.0 cable					2-year limited warranty (EMEA)			
Quick start guide					3-year limited warranty (APAC)			

Region	Product	Capacity ²	Model Number	UPC Code	EAN Code	Multi-Pack UPC
WW	Expansion portable drive	500GB	STEA500400	763649064863	7636490063411	10763649064860
WW	Expansion portable drive	1TB	STEA1000400	763649064870	7636490063428	10763649064877
WW	Expansion portable drive	2TB	STEA2000400	763649064887	7636490063435	10763649064884
WW	Expansion portable drive	3TB	STEA3000400	763649071939	7636490070488	10763649071936

¹ Compatibility may vary depending on user's hardware configuration and operating system.

² One gigabyte, or GB, equals one billion bytes and one terabyte, or TB, equals one thousand billion bytes when referring to drive capacity.

seagate.com

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