

BOSE

SOUNDLINK®

AROUND-EAR WIRELESS HEADPHONES II



OWNER'S GUIDE • BRUGERVEJLEDNING
BEDIENUNGSANLEITUNG • GEBRUIKERSHANDLEIDING
GUÍA DEL USUARIO • KÄYTTÖOHJE • NOTICE D'UTILISATION
MANUALE DI ISTRUZIONI • KEZELÉSI ÚTMUTATÓ
BRUKERVEILEDNING • PODRĘCZNIK UŻYTKOWNIKA
BRUKSANVISNING • ឡើងដំឡើង • 사용자 안내서
用戶指南 • 使用者指南 • 取扱説明書 • دليل المالك

IMPORTANT SAFETY INSTRUCTIONS

Please read and keep all safety and use instructions.

- Do NOT use the headphones at a high volume for any extended period.
 - To avoid hearing damage, use your headphones at a comfortable, moderate volume level.
 - Turn the volume down on your device before placing the headphones in/on your ears, then turn the volume up gradually until you reach a comfortable listening level.
- Do NOT use your headphones while driving or at any time the inability to hear surrounding sounds may present a danger to yourself or others.
- Focus on your safety and that of others if you use the headphones while engaging in any activity requiring your attention, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad, etc. Remove the headphones or adjust your volume to ensure you can hear surrounding sounds, including alarms and warning signals.
- Do NOT use mobile phone adapters to connect headphones to airplane seat jacks, as this could result in injury or property damage due to overheating.
- Remove and disconnect immediately if you experience a warming sensation or loss of audio.
- Do NOT expose this apparatus to dripping or splashing, and do not place objects filled with liquids such as vases, on or near the apparatus. As with any electronic products, use care not to spill liquids into any part of the system. Exposure to liquids may create a failure and/or fire hazard.
- Do NOT submerge or expose for extended period to water, or wear while participating in water sports, i.e. swimming, waterskiing, surfing, etc.
- Do NOT use the headphones as aviation communication headsets except in case of emergency.
 - No incoming audio will be heard with a discharged or improperly installed battery. This could result in the potential of missed communications while piloting an aircraft.
 - Extremely loud ambient noise levels common to many propeller-driven aircraft may impair your ability to receive incoming audio communications, particularly during takeoff and climb out.
 - The Bose® SoundLink® around-ear wireless headphones II are not engineered for noise conditions, altitude, temperature or other environmental conditions common in non-commercial aircraft, resulting in possible interference to critical communications.
- Do NOT place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to the product; doing so may compromise safety, regulatory compliance, system performance, and may void the warranty.
- The battery pack shall not be exposed to excessive heat such as sunshine, fire or the like.
- In the event of a battery leaking, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.
- Batteries need to be charged before use. Always use the correct charger and refer to the manufacturer's instructions or equipment manual for proper charging instructions.

Note: Use this product only with an agency approved power supply meeting local regulatory requirements (ex. UL, CSA, VDE, CCC)



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

CE Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance

For Europe:

Frequency band of operation 2400 to 2483.5 MHz:

Bluetooth: Maximum transmit power less than 20 dBm EIRP.

Bluetooth Low Energy: Maximum power spectral density less than 10 dBm/MHz EIRP.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.



Please dispose of used batteries properly, following local regulations. Do not incinerate.



Li-ion Removal of the rechargeable lithium-ion battery in this product should be conducted only by a qualified professional. Please contact your local Bose retailer or see products.bose.com/static/compliance/index.html for further information.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC rules.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with part 15 of the FCC rules and Industry Canada license exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and Industry Canada radiation exposure limits set forth for general population. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This Class B digital apparatus complies with Canadian ICES-003.

REGULATORY INFORMATION

CAN ICES-3 (B) / NMB-3 (B)

Temperature range:

Operating: -4°F to 113°F (-20°C to 45°C)

Charging: 41°F to 104°F (5°C to 40°C)




Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; “8” is 2008 or 2018.

China Importer: Bose Electronics (Shanghai) Company Limited, Part C, Plan 9, No. 353 North Riyang Road, China (Shanghai) Pilot Free Trade Zone

EU Importer: Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, 1441 RG Purmerend, The Netherlands

Taiwan Importer: Bose Taiwan Branch, 9F-A1, No.10, Section 3, Minsheng East Road, Taipei City 104, Taiwan
Phone Number: +886-2-2514 7676

Mexico Importer: Bose de México, S. de R.L. de C.V. , Paseo de las Palmas 405-204, Lomas de Chapultepec, 11000 México, D.F. Phone Number: +5255 (5202) 3545

Names and Contents of Toxic or Hazardous Substances or Elements						
	Toxic or Hazardous Substances and Elements					
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	0	0	0	0	0
Metal Parts	X	0	0	0	0	0
Plastic Parts	0	0	0	0	0	0
Speakers	X	0	0	0	0	0
Cables	X	0	0	0	0	0
This table is prepared in accordance with the provisions of SJ/T 11364.						
0: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.						
X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

Please complete and retain for your records

The serial number is located under the headband cushion and on the warranty card included in the carton.

Serial number: _____

Model number: _____

Please keep your receipt with your owner’s guide. Now is a good time to register your Bose product. You can easily do this by going to <http://global.Bose.com/register>

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

Android, Google Play, and the Google Play logo are trademarks of Google LLC.

The *Bluetooth*® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Bose Corporation is under license.

The N-Mark is a trademark or registered trademark of NFC Forum, Inc. in the United States and in other countries.

Bose Corporation Headquarters: 1-877-230-5639

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BOSE® CONNECT APP

Enhance your headphones with the Bose® Connect app.

Features

- Unlock the full potential of your headphones.
- Free app compatible with most Apple and Android™ systems.
- Easily connect and switch between multiple *Bluetooth*® devices with a single swipe.
- Keep your headphones up-to-date with the latest software.
- Customize headphone settings, like voice prompt language and hibernation mode.



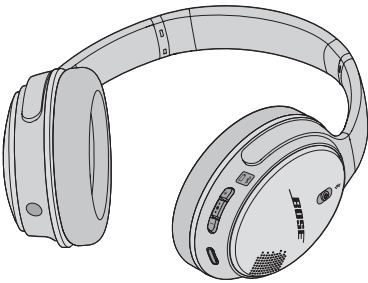
Thank you

We appreciate your choice of the Bose® SoundLink® around-ear wireless headphones II. These wireless stereo headphones combine the audio performance and comfort you expect from Bose with the freedom of wireless.

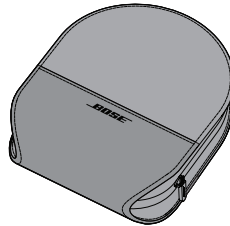
Unpacking

Check the carton for: headphones, carry case, USB charging cable, and back-up audio cable. Be sure to save all packing materials. They provide the safest means for any necessary shipping or transporting.

If any part of the product appears to be damaged, do not attempt to use it. Contact your authorized Bose dealer immediately or call Bose Customer Service. For contact information, see page 22.



Bose® SoundLink® around-ear wireless headphones II



Carry case



USB charging cable



Back-up audio cable

Headphone components



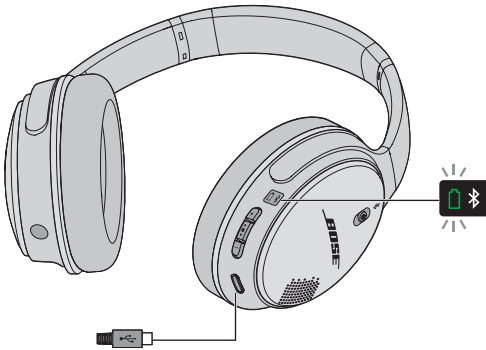
- | | |
|--|--|
| A Back-up audio cable connector | E Near Field Communication (NFC) touchpoint |
| B USB charging connector | F Power/Bluetooth® button (three-position) |
| C Headphone controls | G Bluetooth and battery indicators |
| D Microphone | |

Charging the battery

1. Plug the small end of the USB cable into the micro-USB connector on the right earcup.
2. Plug the other end into a USB wall charger or computer that is powered on.

Allow up to three hours to fully charge the battery. A full charge will power the headphones for up to 15 hours.

A 15-minute partial charge will power the headphones for 2 hours.



Note: The headphones will not play while charging.

Battery indicator

The battery indicator is located on the right earcup. While the battery is charging, the battery indicator glows amber. When the battery is fully charged, the indicator glows green.

Note: While the headphone are in use, the battery indicator will blink red when the battery needs charging. See “Headphone status indicators” on page 17.

Selecting a language for voice prompts

The headphones feature voice prompts to guide you through the pairing and connecting processes. The voice prompts also indicate the battery charge level and the name of the currently connected device.

When you turn on the headphones for the first time, the voice prompts will be heard in English. To select a different language:

1. Turn on the headphones and put them on your head.
2. Press and hold ●●● and + at the same time until you hear the voice prompt for the first language option. Press + or – to move through the list of language options:



English, Spanish, French, German, Mandarin, Japanese, Italian, Portuguese, Dutch, Russian, Polish
3. When you hear your language, press and hold ●●● to select.

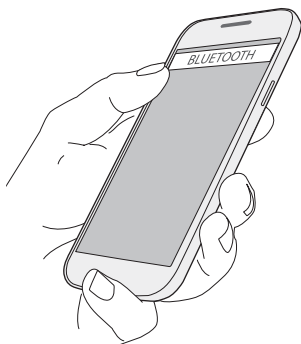
Turning voice prompts off/on

If you prefer not to hear voice prompts, press and hold + and – at the same time until you hear, “Voice prompts off”.

Repeat to turn voice prompts back on.

Pairing a mobile device

1. Slide the Power/*Bluetooth*[®] button  all the way up to the  symbol and hold until you hear, “Ready to pair” or you see the *Bluetooth* indicator blinking blue.
2. On your mobile device, make sure the *Bluetooth* feature is on.
(The *Bluetooth* menu is usually found in the Settings menu.)
3. Select **Bose AE2 SoundLink** from the device list.



You will hear, “Connected to <device name>” or you will see the *Bluetooth* indicator glow solid white.

Note: Refer to your mobile device owner’s guide to learn more about how it pairs/connects with other devices.

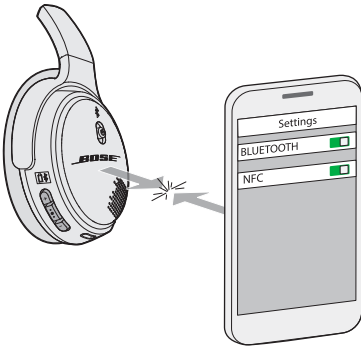
4. Repeat these steps to pair another device.

Pairing with NFC

If your device supports Near Field Communication (NFC), you can easily pair it with the headphones.

1. Turn the headphones power on.
2. Tap the NFC touchpoint on your mobile device to the center of the right earcup. Your device may ask you to accept pairing.

Note: Before tapping your mobile device, make sure your device is unlocked and the *Bluetooth*® and NFC features are both on. Refer to your mobile device user's guide to learn more about these features.



When the headphones are successfully connected, you will hear, "Connected to <device name>" or you will see the *Bluetooth* indicator glow solid white.

3. Repeat these steps to pair another device.

Playing music

Once your mobile device is connected, open a music app and start audio on your mobile device. You can play, pause, skip forward, skip backward, and adjust the volume using either the headphone controls or the device controls.

See “Headphone controls” on page 17.

Using the headphones with multiple devices

The headphones can remember up to eight paired devices and can be actively connected to two devices at a time.

When two devices are actively connected, you can play music from either device. To switch between connected devices, pause audio on the first device and play audio on the second.

OPERATION

Disconnecting a *Bluetooth*® device





- Turn off the *Bluetooth*® feature on your device.
- If your mobile device supports NFC, tap the NFC touchpoint on your mobile device to the center of the right earcup. Tap again to reconnect.

Reconnecting a previously connected device

When powered on, the headphones will automatically try to reconnect with the two most recently connected devices. Make sure the device(s) are within range and powered on.

Scrolling through other paired devices

To play music from a device in the headphone memory that is not currently connected:



1. Slide  all the way up to the  symbol and release to hear which device(s) are currently connected.
2. Within two seconds, slide  all the way up to the  symbol and release again to connect to the next paired device.
3. Repeat step 2 until you hear the correct device name.

Note: To use this feature, voice prompts must be on. (See “Turning voice prompts off/on” on page 12.)

Note: If a device is not within *Bluetooth* range (30 ft. or 9 m), scroll to the next device.

Clearing the headphone memory

To clear the headphone memory of all devices:

1. Slide  all the way up to the  symbol and hold for ten seconds, until you hear “*Bluetooth* device list cleared.”
2. Delete **Bose AE2 SoundLink** from the *Bluetooth* list on your mobile device.

All *Bluetooth* devices are cleared and the headphones are ready to pair.

Headphone controls

The headphone controls are located on the side of the right earcup.



Volume up

Multi-function button

Volume down

- Press once to play/pause or answer/end a call.
- Double press to skip forward.
- Triple press to skip backward.
- Press and hold to ignore an incoming call.

Headphone status indicators

The battery and *Bluetooth*® indicators are located on the side of the right earcup.



Green: *Medium to full charge*

Amber: *Low charge*

Red blinking: *Need to charge*

Blue blinking: *Ready to pair*

White blinking: *Connecting*

White solid: *Connected*

Battery charge level

Each time you power on the headphones, the voice prompt will announce the headphone battery charge level.

If you are connected to an Apple device, the device will display the headphone battery charge level near the upper right corner of the screen.

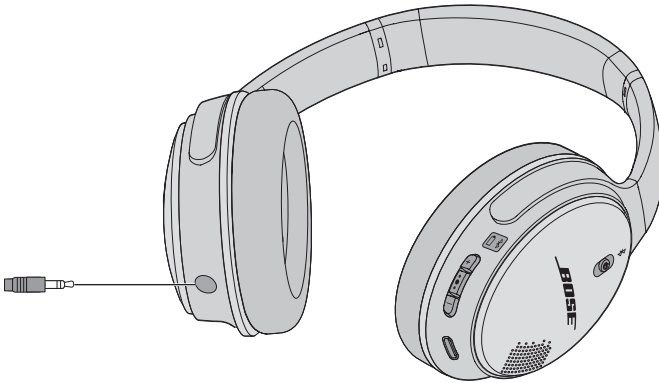
Using the back-up audio cable

Use the supplied back-up audio cable to connect a non-wireless device, or if the headphone battery is depleted.





To use the audio cable:

1. Plug the audio cable into the connector on the left earcup.
2. Plug the audio cable into the connector on the device.


Note: Make sure  is in the off position when using the back-up audio cable.



Troubleshooting

Problem	What to do
Headphones do not turn on	<ul style="list-style-type: none"> Make sure  is in the on position. Charge the battery.
Headphones do not connect with mobile device	<ul style="list-style-type: none"> On your mobile device, turn off the <i>Bluetooth</i>® feature and turn it back on. Then try pairing again. Delete Bose AE2 SoundLink from the <i>Bluetooth</i> list on your mobile device. Then try pairing again. Move the mobile device closer to the headphones and away from any interference or obstructions. Try pairing another mobile device. Visit owners.Bose.com/SoundLinkAE2 to see how-to videos (US and Canada only). Clear the headphone memory: Slide  all the way up to the  symbol and hold for ten seconds. Delete Bose AE2 SoundLink from the <i>Bluetooth</i> list on your mobile device. Then try pairing again.
Headphones do not connect with NFC- enabled device	<ul style="list-style-type: none"> Make sure your mobile device supports NFC. Make sure your device is unlocked and the <i>Bluetooth</i> and NFC features are both on. Make sure you are tapping the NFC touchpoint on the back of your mobile device to the center of the right earcup.
No sound	<ul style="list-style-type: none"> Make sure the headphone power is on and battery is charged. Make sure the volume is turned up on the headphones and on your mobile device (or music app). Slide up and release  to hear the name of the currently connected device. Try a different music app. Try pairing another mobile device. If two mobile devices are actively connected, make sure the other device has been paused first. If two mobile devices are actively connected, make sure both devices are within range of the headphones (30 ft. or 9 m).
Poor sound quality	<ul style="list-style-type: none"> Move the mobile device closer to the headphones, and away from any interference. Try pairing another mobile device.

CARE AND MAINTENANCE

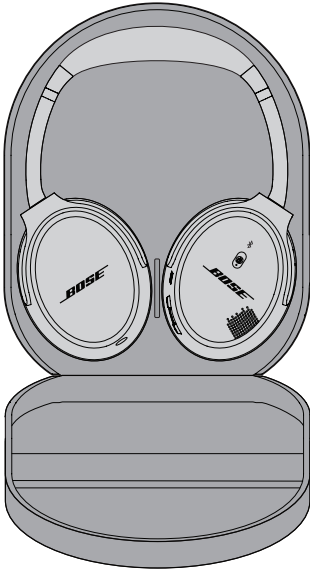
Problem	What to do
No audio from a device connected by audio cable	<ul style="list-style-type: none">• Make sure the connected device is on and playing.• Make sure the 3.5 mm plug is fully inserted into the headphones connector, and fully inserted into the audio source.• Make sure  is in the off position.• Make sure the volume is turned up on the headphones and on your mobile device (or music app).• Try connecting another device.
Poor sound quality from a device connected by audio cable	<ul style="list-style-type: none">• Make sure the 3.5 mm plug is fully inserted into the headphones connector, and fully inserted into the audio source.• Try connecting another device.

Battery care

- Be sure to turn off the headphones when not in use.
- Before storing the headphones for more than a few months, be sure the battery is fully charged.
- If the battery indicator begins to blink red while in use, the battery is low and you must charge the headphones now.

Storage

The earcups rotate for easy, convenient storage. Place the headphones flat into the case with the soft divider between the two earcups.



Cleaning

The headphones do not require scheduled cleaning. Should cleaning be necessary, simply wipe the outside surfaces with a soft, dry cloth. Do not allow moisture to get inside the earcups or the audio input connector. Do not use liquids or sprays.

Replacement parts and accessories

Replacement parts and accessories can be ordered through Bose Customer Service. See “Customer service” on page 22.

Customer service

For questions about your headphones, contact your local Bose dealer.

- To contact Bose directly, visit: [global.Bose.com](https://global.bose.com)
- US only: [owners.Bose.com/SoundLinkAE2](https://owners.bose.com/SoundLinkAE2)

Technical information

Battery:	Rechargeable, non-replaceable lithium-ion polymer
Charging time:	3 hours for full charge
Operating time:	Up to 15 hours
Operating range:	Up to 30 feet (9 m) from device



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