



Designed to block nuisance calls

User Guide



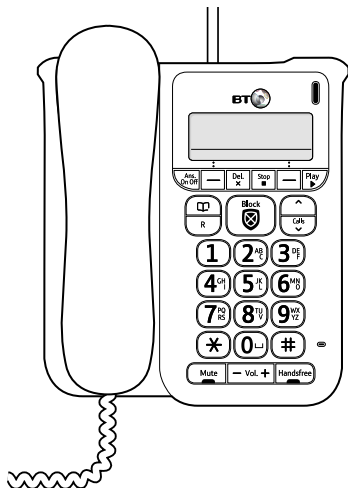
BT Decor 2600 Premium Nuisance Call Blocker

Corded Phone with Answering Machine

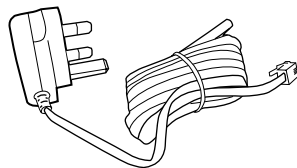
Powered by
trueCall
STOPS NUISANCE CALLS

 You need a Caller Display service from your network provider to use Call Blocking and other Caller Display enabled features. Charges may apply.

Check box contents



BT Decor 2600 corded telephone
with handset and telephone
line cord attached



Mains power adaptor
(item code 084385)



Important

If you need some help, go to bt.com/producthelp or call us on 0800 145 6789*.

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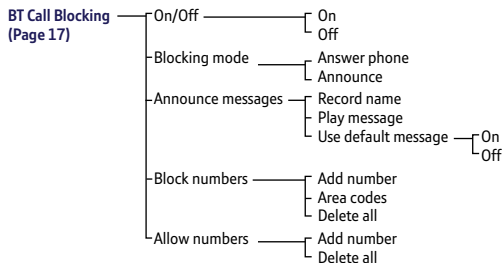
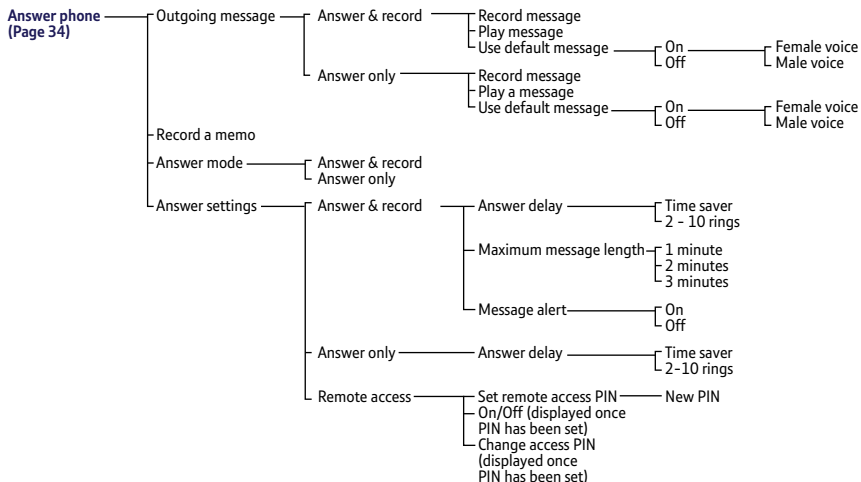
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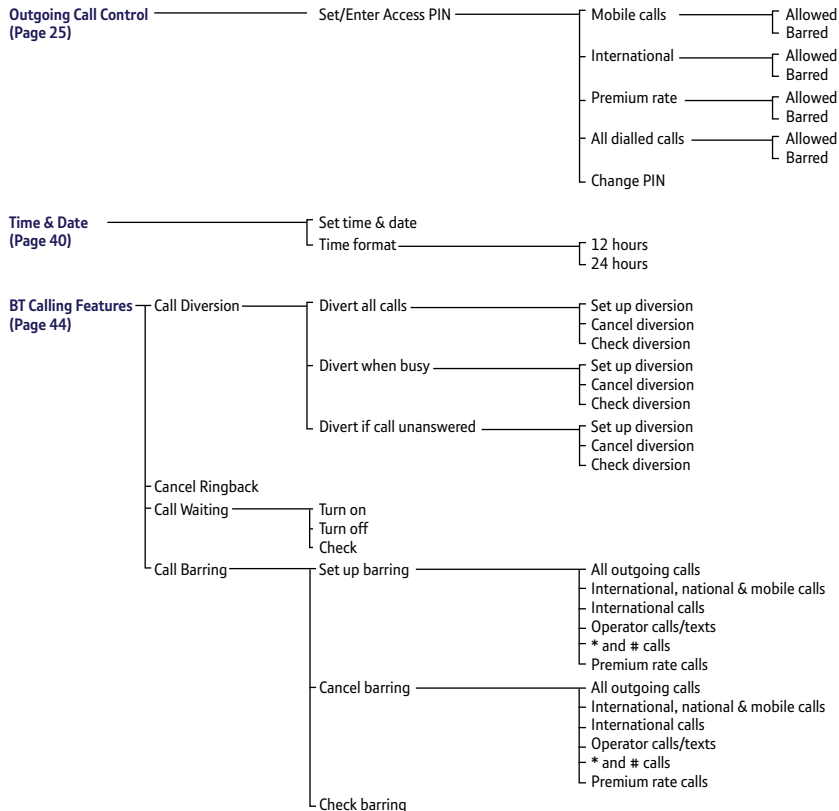
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Menu map

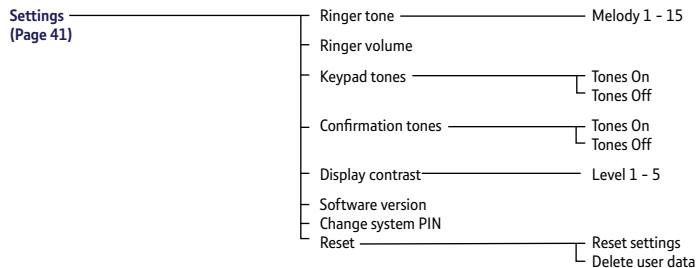


If you need some help, call us on **0800 145 6789*** or go to **bt.com/producthelp**

6 Menu map

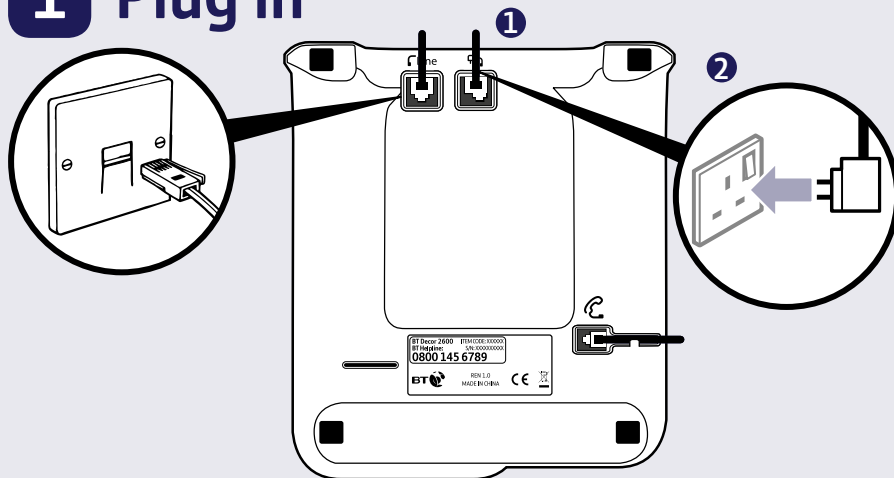


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Quick set-up guide

1 Plug in



1. First, plug the mains power adaptor into the handset, next to the pre-fitted telephone cable.
2. Plug the other end of the power adaptor into the wall power socket and switch socket on.
3. Your new phone comes with its telephone line cable already fitted. Plug the other end of the cable into the phone wall socket.
4. The BT logo will flash up on the digital display while your new phone starts up.

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Using your BT Decor 2600 on a broadband line?

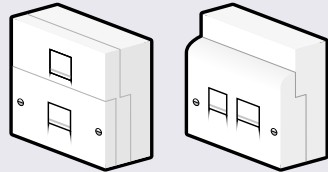
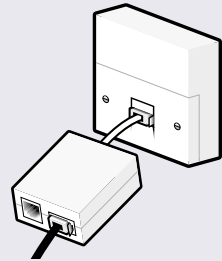
To avoid problems with your broadband or noise on your phone line, you might need to plug it into the wall socket using a microfilter (not supplied).

If your main phone socket has a **single** socket, you **do** need to use microfilters, like this:

You'll need a microfilter for every phone socket where you've got equipment plugged in – up to a maximum of four per line – including alarm systems and digital TV boxes.

You can get BT ADSL micro filters from bt.com/shop

You **don't** need to use microfilters if your main phone socket has **two separate** sockets, like this:



If you have a power cut

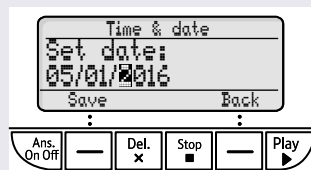
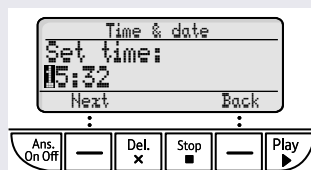
You will still be able to make and receive calls but the other functions, such as Call Blocking and the Answer Phone will not work at this time.

2 Follow the set-up wizard

1. The set-up wizard will then begin.
Follow the prompts to finish set-up.
To select **OK**, press the left option button  below the display.

Set the time and date

2. Use the keypad to enter the time. The default time format setting is 24 hours, but you can change this to 12 hours under Time format in the Time & Date menu.
3. Press **Next**, then enter the date, in the format **DD/MM/YYYY**.
4. Press  to **Save**.

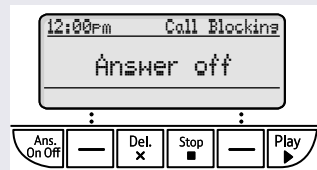


Turn on BT Call Blocking

5. The set-up wizard will ask you to turn BT Call Blocking on or off. When on, you can block unwanted calls. For more about this, see page 17.
6. To switch it on, press the left option button . To leave it off, select the right option button . You can turn it on later in the main menu.

Tip: when BT Call Blocking is switched on, you'll see it on the top right hand of the display.

 You'll need a Caller Display service from your network provider to use all the features available e.g. Call Blocking, Visual Voicemail, Calls List and other Caller Display enabled features. Charges may apply.



12 Quick set-up guide

Adding contacts

7. Select **Yes** to add contacts now (or press the right option button  to skip to the next step).
8. Use the number buttons on the keypad to enter the name of a new contact. To select the correct letter, press the number button it appears on e.g. for Emma, press **3rd** twice and do the same thing to complete the rest of the name. (See the character map on page 28. To enter a space, press **0**, to change between upper and lower case, press **#**).
9. When you've finished the name you want to save, press **Next**. (If you make a mistake, go back a digit by selecting **Clear**, .
10. Then use the keypad to enter the telephone number and press **Save**.
11. To add another, select **Yes** and then repeat steps 8 to 10.



By adding contacts, you will always know that their calls will get straight through to you, without the need to go through BT Call Blocking. Please make sure you always add the full telephone number when you save a contact.



☰ If you have important numbers that will always need to get through e.g. Doctors surgery, National Floodline, Carer Line, BT SMS Service numbers etc, make sure you've added them to your Contacts or Allowed list.

12. If you don't want to add more contacts now, select **No** to finish the set-up wizard.

You can now start using your phone.



☰ Please note that if you have any other telephones connected to your telephone line, they might ring, before the Decor 2600 intercepts the call.

Getting to know your phone

Finding your way around your phone

The BT Decor 2600 has an easy to use menu.

When the display shows the idle screen:

1. Press the left option button  to open the Menu.
2. Use  or  to scroll through the menu options.
3. When the menu you want is displayed, select by pressing the left option button .

Use  or  to scroll through the available sub menu options.

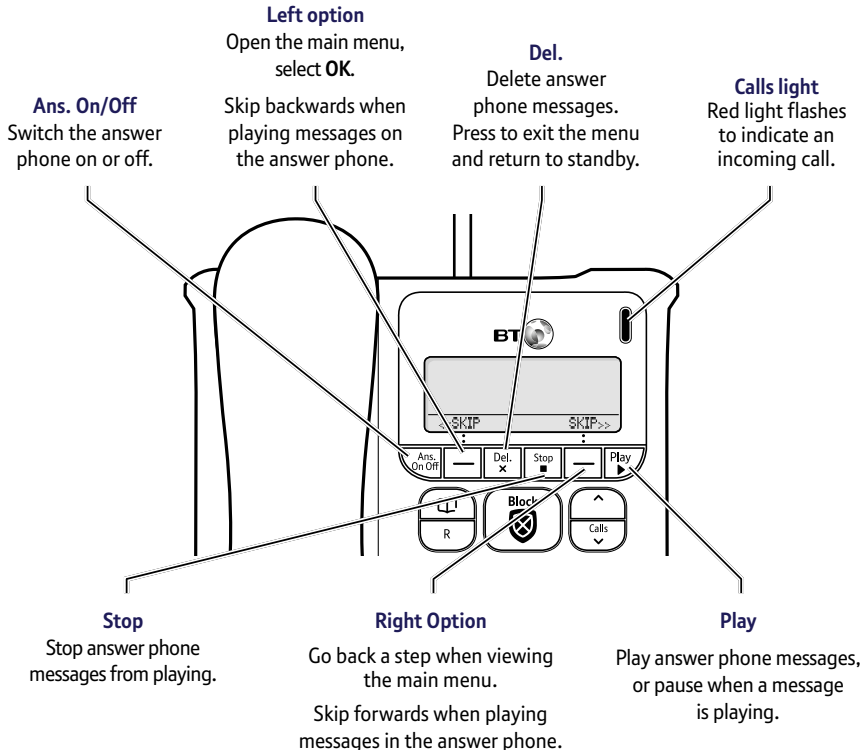
When the sub menu you want is highlighted, press **OK** .

Select the **Back** option , if you want to return to the previous screen.

To exit a menu and return to the home screen, press .

If no buttons are pressed for one minute, the display returns to the idle screen automatically.

Handset buttons



Getting to know your phone

Contacts

Find stored contacts.
Page 28.

Call Blocking Menu

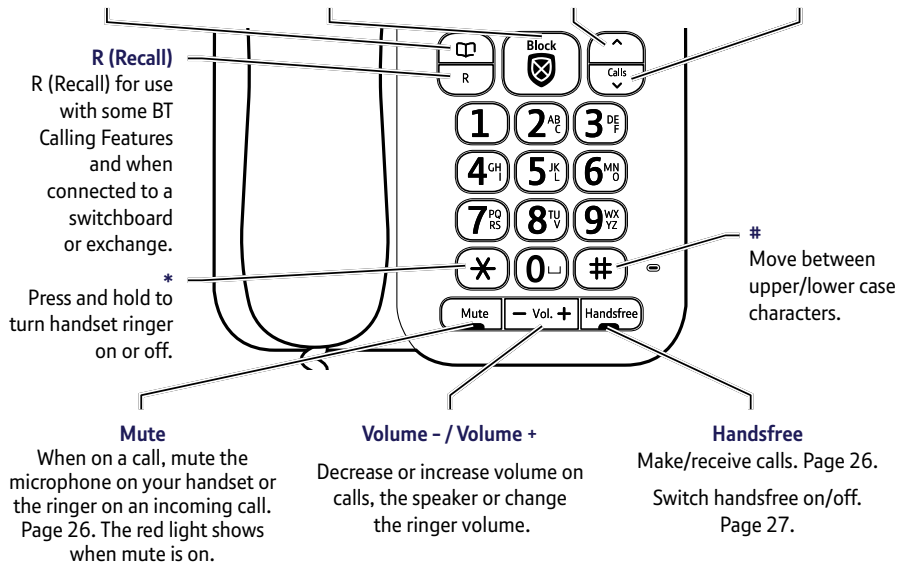
One touch call blocking
and access to the call
blocking features.
Page 17.

Up/Volume

Move up through menu options, increase volume

Calls/Down

Enter calls list.
Page 31.



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BT Call Blocking

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The best way to stop unwanted calls, is to know who's at the other end of the phone before you decide if you want to take it.



You need Caller Display

This will help you get the most out of your BT Call Blocking. You can get it from your phone service provider (charges may apply).

Your BT Decor 2600 has two Blocking modes to help you easily manage your incoming calls in different ways. When set to:

- Announce (all calls saved in your **Contacts** or **Allow** list do not have to announce their name, those on your Blocked list will hear, "Callers to this number are being screened by BT Call Blocking, the person you are calling is not accepting your call. Please hang up").
- Answer phone (all calls not in your **Contacts** or **Allowed** list are sent straight to the Answer phone, including those on your **Blocked** list).

If you need some help, go to bt.com/producthelp or call us on **0800 145 6789***.



In **Announce mode** (default setting), the BT Decor 2600 will filter all first time calls from numbers that are not yet saved in your Contacts, or already on your allowed list. By doing this, you gradually build up your lists of allowed and blocked numbers and your Decor 2600 will know how to deal with the call the next time it comes in.

Record your Announce message

You can personalise the BT Call Blocking greeting, by adding your name to the Announce message.

1. Select **Menu**, scroll to **BT Call Blocking** and press **OK**.
2. Scroll to **Announce message**, press **OK**.
3. The **Record name** option will show. Press **OK** and follow the voice prompt and press **Save**.
4. Your recording will then be played back to you. If you aren't happy with it, you can press **Delete** while it's playing.

The Block button

You can use your block call button in three ways.

1. In idle mode

Press as a shortcut to the BT Call Blocking menu.

2. Incoming call

When you have an incoming call, before answering, look at the display to see who's calling.

If you know you want to block the call, press .

The number will be blocked and added to the blocked calls list if Caller ID is displayed. For calls with no caller number, withheld or unavailable you can also use the Block button to reject the call. The caller will hear, "Callers to this number are being screened by BT Call Blocking, the person you are calling is not accepting your call. Please hang up."

3. During a call

If you have already answered the call and then decide you want to block the number, press . If the number is displayed in the Caller ID, the display will give you the option to select **Yes** and the number will be added to the blocked numbers list and end the call, or select **No** to go back to the caller.

How do you accept, block or send a call to the answer phone?

1. BT Call Blocking answers a call for you and asks the caller to say (“announce”) who they are.
2. Your BT Decor 2600 then rings with the Announced call on the display and tells you the caller’s name when you pick up. (e.g. “You have a call from Mark”).
3. You now choose to:
 - accept the call, press **1**
 - always accept their calls, press **2**^{AB}
 - block their calls, press **3**^{DE}, or 
 - send this call to the answer phone, press **4**^{GH}
 - ignore the call, just hang up (this call won’t be added to your blocked list)



When a call starts ringing, you can block it straight away by pressing the  button. That number will then be added to your blocked list.

How do I change the different BT Call Blocking modes?

Your Decor 2600 has two Call Blocking settings, Announce and Answer phone.

- **Announce** – All calls not in your Contacts or Allow list must say their name. Those on your Blocked list hear, “Callers to this number are being screened by BT Call Blocking, the person you are calling is not accepting your call. Please hang up”.

If you need some help, go to bt.com/producthelp or call us on **0800 145 6789***.

- **Answer Phone** – All calls not in your Contacts or Allowed list are sent straight to the Answer Phone including those on your Blocked list.

To change to Announce or Answer phone:

1. In idle mode, press .
2. Scroll to **Blocking mode**, press **OK** and then scroll and select the mode you want to use and press **OK**.

Switch BT Call Blocking on/off

When Call Blocking is set to On, it is On for whichever mode you're using (e.g. Announce mode). If you turn Call Blocking Off, all calls will be allowed through, even if they are already on your blocked list.

1. In idle mode, press .
2. **On/Off** is displayed. Press **OK** and then scroll and select either **On** or **Off** and press **OK**.



When you receive a call with Call Blocking switched on you will hear the message, 'You have a call from xxxx. To accept the call press 1. To always accept their call, press 2. To block their call, press 3. To send the call to answer phone, press 4. To hear these options again, press *'.

What happens when you allow a number (caller)

When you get an allowed call, you'll see the caller's number (if available). If you don't answer a call from an allowed number, it will go through to your answer phone (if it's on) or eventually it will hang up if unanswered.

What happens when you block a number (caller)

A caller calling from a blocked number will hear a message telling them that their call has been blocked.



The caller will hear, "Callers to this number are being screened by BT Call Blocking, the person you are calling is not accepting your call. Please hang up".

Calls that are always allowed

Ringback and operator calls are always allowed and cannot be blocked using BT Call Blocking.

How to add numbers straight to your Blocked and Allow lists

Aside from adding numbers to your Block and Allow list as calls come through, you can also add numbers directly to the lists via your BT Call Blocking menu.

To add a number to the Blocked list

1. In idle mode, press .
2. Scroll to **Block numbers** and press **OK**.
3. Choose **Add number**.
4. Enter the telephone number you want to block (make sure you enter the full dialling code) and press **Save**.

To add a number to the Allow list

1. In idle mode, press .
2. Go to **Allow numbers** and press **OK**.
3. Choose **Add number**.
4. Enter the telephone number you want to allow (make sure you enter the full dialling code) and press **Save**.

Deleting your Blocked and Allowed lists

When in the Block and Allow number menus, you also have the choice to delete the whole list. Remember, if you do this, all calls previously blocked and allowed, will now be able to contact you.

To block numbers by area code

You can also block numbers by area code. This means that any calls beginning with that code, will be blocked.

1. In idle mode, press .
2. Scroll to **Block numbers** and press **OK**.
3. Scroll to **Area Codes** and press **OK**.
4. On first use, you will see **Add code?** Select **Yes**.
5. Add the area code (eg 01473) and press **Save**.

Outgoing calls control

Outgoing call control lets you “Allow” or “Bar” certain types of calls from being made from your Decor 2600, e.g Premium Rate and Mobiles. (The default setting is that ALL outgoing calls are allowed)

Set outgoing calls control

1. Select **Menu** and scroll to **Outgoing Call Control** and press **OK**.
2. On first use you will need to set up an access PIN, then press **OK**.
If you’ve already set your PIN, you’ll be asked to type it in.
3. **Mobile calls** is highlighted. You can scroll through the list to **International**, **Premium rate** or **All dialled calls** and press **OK** on the setting you want to change.
4. Scroll between **Allowed** and **Barred** and then press **OK**.



If ‘All dialled calls’ is set to Barred, this will take priority over the other settings except emergency numbers 999 and 112 which can still be dialled. If set to Allowed, the status of the other settings will manage which calls can be made.

Using the phone

Making calls

Make an external call

To make a call, just lift the handset and dial the number you wish to contact.

To end the call, replace the handset.

Receive a call

When you receive a call, the phone rings and the display shows **Incoming call**. If you've got a caller display service, the display shows the incoming call, caller's number (if available) or the caller's name.

1. Lift the handset to answer the call. To use Handsfree, press . A green light will show when it's switched on.

Mute

1. During a call, select **Mute** by pressing . The red light on the button will show. If the light is on, the call is **muted** and your caller can't hear you.
2. Press the  button again to return to your caller.

Incoming speech / Handsfree volume

1. Press  **Vol.**  to increase or decrease the volume. Subsequent presses will change the volume, you will hear the volume level with each press.



From the idle screen, you can press to change the ringer volume settings too.

Make a Handsfree call

1. Enter the number you wish to call.
2. Then press **Handsfree** to connect.
3. To end the call, press the **Handsfree** again.

Contacts

Store a contact (up to 200)

1. From the idle screen, press .
2. Press **Options**. **Add new contact** is highlighted, press **OK**.
3. Enter the new contact name using the keypad (see the character map below for help. To enter a space, press **0**, to change between upper and lower case, press **#**).
4. Press **Next**. Enter the phone number and select **Save** when you've finished. The display will show **Contact saved**.



You can add up to 14 characters for contact names and 24 digits for their telephone number.

Character map

1	& . , ' ? ! @ 1
2	a b c 2
3	d e f 3
4	g h i 4
5	j k l 5
6	m n o 6
7	p q r s 7 \$
8	t u v 8
9	w x y z 9
0	space 0 + £ \$ # *
*	* (only in use when entering numbers)
#	Changes text entry mode (sentence case, upper, lower or numeric)

If you need some help, go to bt.com/producthelp or call us on 0800 145 6789*.

View/dial a contact

1. From the idle screen, with the handset down, press  to open your contact list.
2. Press  and  to scroll through and view the entries.
3. When you have found the contact you wish to call, lift the handset to connect the call.

Editing your contacts

1. From the idle screen, press .
2. Use  and  to find the contact you want to edit.
3. When you've found it, press **Options**.
4. Then use the arrow buttons again to scroll through to **Edit contact** and press **OK**.
5. You will then be taken to the **Edit name** screen. Make any changes you want to the name of the contact and press **Next**.
6. Then make any edits needed to the telephone number and press **Save** to finish. You'll be shown the **Contact saved** screen.

Deleting a contact

1. From the idle screen, press  and then use the arrow buttons to find the contact you want to delete.
2. When you've found it, press **Options**.
3. Use  and  to find **Delete contact** and press **OK**.
4. You'll be asked if you're sure. Press **Yes** and your contact will be deleted.

Delete all contacts

1. From the idle screen, press  to get to your contacts lists then press **Options**.
2. Use  and  to scroll through to **Delete all** and press **OK**.
3. You'll be asked if you're sure. Press **Yes** to delete all of the contacts you've saved.

Blocking or unblocking a contact from the contacts list

1. You'll need to follow most of the same steps to block or unblock a contact. From the idle screen, press  to get to your contacts list.
2. Then use  and  to get to the contact you want to block or unblock and press **Options**.
3. What shows next will depend on whether you have the contact on your blocked list or not. Use the arrow buttons again to get to either **Block contact** or **Unblock contact** and then press **OK**. Your contact will be put on the blocked or unblocked list depending on the action you've chosen.

Checking the memory on your phone

1. To check how many contacts you've saved on your phone, from the idle screen, press  then press **Options**.
2. Use  and  to find **Memory status** and press **OK**. The amount of contacts you've saved and the maximum amount you can add will flash on the screen.
3. Press **Back** to go back to your contacts list.

Caller Display and the Calls list

Caller Display

You'll need to subscribe to a Caller Display service to use this feature, you might have to pay a fee. For more information on BT Calling Features, go to bt.com/callingfeatures or call BT free on 0800 800 150.

If you've subscribed, you'll be able to see your caller's number on the phone's display screen. If you've got the number saved to your contacts list, the display screen will just show their name.

This works for incoming or outgoing calls. If you get any calls from withheld numbers, their phone number won't show.



Note: To make sure the caller's name is displayed, when entering numbers in your contacts, enter the full telephone number, including the dialling code.

The calls list

Your calls list lets you look at any calls you've received or made. You can get to it by pressing  when you're on the idle screen.

When you view your list, you'll be shown the telephone number, time of call and whether it was incoming, outgoing or missed. The most recent calls will show first. If you don't have a Caller Display service, any incoming calls will show as **No Number**.

If you need some help, go to bt.com/producthelp or call us on 0800 145 6789*.

Missed calls

If you miss a call, it will show on the idle screen to let you know.

Missed calls from a blocked number or contact will show the blocked status in the top of the display. If you don't have Caller Display, you will still see the number of missed or new calls but they will only show No Number in the list.

1. When you're on the idle screen, press  to view your calls.
2. Use  or  to scroll through the calls list.
3. When you've looked at all of your missed calls, the new calls message will disappear from the idle screen.

View and dial from the Calls list

1. With the handset down, press . The most recent entry is at the top of the list. (If there are no entries **Calls list empty** will be displayed)
2. Press  or  to scroll through and view the list.
3. To dial, lift the handset when the entry you want is highlighted.

Save a Calls list entry to your contacts

1. Press , then press  and  to highlight the entry you want to save and select **Options**.
2. **Save number** is displayed, press **OK**.
3. Enter the name of the new contact and press **Next**.
4. The number you wish to save is displayed. Press **Save** to add as a contact.

If you need some help, go to bt.com/producthelp or call us on **0800 145 6789***.

Blocking or unblocking a number from the calls list

1. Press  to get to the calls list.
2. Use  and  to find the calls list entry you want to block or unblock and press **Options**.
3. Use the arrow buttons again to find **Allow number** or **Block number** and choose the option you want. Press **OK**.
4. You'll then be asked if you're sure. Press **Yes** to block or unblock the number.



For more information and general advice on handling unwanted calls, go to bt.com/unwantedcalls

Delete an entry in or the entire calls list

1. Press , then press **Options**.
2. Use  and  to scroll through until you come to either **Delete call** or **Delete all calls**.
3. If you only want to delete one call on the calls list, press **Delete Call**. Or if you want to remove the entire list, press **Delete all calls**.
4. You'll be asked if you're sure, press **Yes** to delete the list and **No** to cancel.

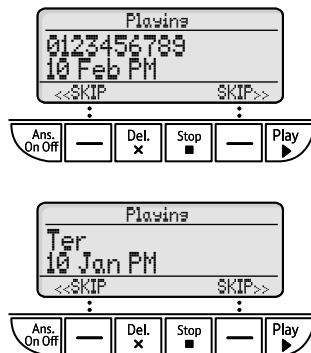
Answer phone

Your Decor 2600 can record up to 30 minutes of messages. If you've got any, they'll show on the idle screen.

You can also operate your answer machine remotely from any other Touchtone™ telephone, see page 38.

Message playback

1. To play your messages, press the  button. The messages will play in date order, newest first. You can pause a message during playback, by pressing the  button. Press it again to continue listening to the message.
2. When messages are playing, you can use the  and  buttons to skip back and forward through them.
3. To delete a message, press  while the message is playing.



You can turn your answer phone on or off using the  button. When you press the button, the digital display and speaker will confirm your choice.

**For compatibility with BT 1571 (or another voicemail service)**

Make sure the answer delay is set for your answer machine to answer before the voicemail service. If you use BT1571 do not set the answer delay on your BT Decor 2600 to more than 5 rings.

Recording your answer phone message

Recording your own message is the easiest way to make yourself known to callers when you can't answer. You can set two types of message. One lets callers leave a message (**Answer & record**) and the other answers the call (**Answer only**) but doesn't let callers leave a message.

1. Select **Menu** and then press **OK**.
2. When you see **Outgoing message** on the screen, press **OK** again.
3. Use  and  to select whether you want to set an **Answer & record** or **Answer only** message.
4. Press **OK** to start recording your message.

Play your outgoing message

1. Select **Menu** and then choose **Answer phone**.
2. Press **OK** and then scroll through to **Play message**.
3. Choose **OK** again and your current message will play.

Use the default answer phone message

1. When you're on the idle screen, choose **Menu**.
2. When you see **Answer phone**, press **OK**.
3. Choose **Outgoing message** and then choose whether you want to set **Answer & record** or **Answer only**.
4. Use  and  to scroll through to **Use default message**.
5. Find **On** by using the arrow buttons and select **OK**.

Record a memo

1. To record a memo, press **Menu** when you're on the idle screen.
2. Then press **OK** to go to **Answer phone**.
3. Use  and  to find **Record memo**.
4. Press **OK** to start recording.
5. To listen to your memo, press  when you're on the idle screen.

Changing your answer phone settings

1. To change the settings on your answer phone, press **Menu** when you're on the idle screen.
2. Then press **OK** to go into the **Answer phone** menu.
3. Use  and  to scroll through to **Answer settings** and press **OK**.
4. Then use the arrow buttons to choose which mode to change the settings for: **Answer & record**, **Answer only** or **Remote access**.



Tip: Remote access lets you listen to your messages wherever you are, using a PIN. Go to page 38 to see how.

Setting an answer delay

You can choose how many times your phone will ring before the answer phone answers it for you. Use **Answer delay** to set it.

For compatibility with BT1571 or another voicemail service make sure the answer delay is set for your answer machine to answer before the voicemail service, e.g. for BT1571 do not set to more than 5 rings.

1. Follow the steps in **Changing your answer phone settings**, page 36.
2. Then use  and  to scroll through to **Answer delay**.
3. Use the arrow buttons again to choose the amount of rings you want to set the delay at and then press **OK**.

Choosing the length of your incoming messages

You can set how long your incoming messages can be on the Decor 2600. First follow the steps in **Changing your answer phone settings**, page 36.

1. Then use  and  to find **Maximum msg length**.
2. Use the arrow buttons again to choose how long you want your messages to be.
3. When you can see the length you want to change it to, press **OK**.

Remote access

You can use remote access to get your answer phone messages anywhere, whether you are near your Decor 2600 or not. You'll be asked to set up a PIN when you go through the start-up wizard, but you can change it through your phone's handset.

Turning remote access on/off

1. Press **Menu** and then use the arrow buttons until you see **Answer phone**.
2. Press **OK**. You'll see **Answer settings**, press **OK** again.
3. Use the arrow buttons again until you get to **Remote access**.
4. When you see **On/off**, press **OK**.
5. Use the arrow buttons to scroll through and choose **On** or **Off**, depending on what you want to do. Press **OK** and your changes will be made.

Set a new answer phone access PIN

You can set up a PIN to let you access your messages wherever you are. If you've already set a PIN but want to choose a new one, follow the steps in **Changing your answer phone settings**, page 36.

1. Then use  and  to find **Remote access** and press **OK**.
2. You'll then be asked to choose a new pin. Type it in and then press **OK**. Your new PIN will be saved.

Using remote access to listen to your messages

1. Dial your telephone number from the phone you want to get remote access from.
2. When you hear your outgoing message, press ***.**
3. Type your remote access PIN and then follow the voice prompts to:
 - 1** Replay message
 - 2**^{AB} Play all messages
 - 3**^{DF} Delete
 - 4**^{GH} Skip back to previous message
 - 5**^{JK} Turn answer phone on or off
 - 6**^{LM} Skip to the next message
 - 8**^{TV} Play your outgoing message
 - 9**^{WX}^{YZ} Record a new outgoing message
 - 0** Play the remote access menu
 - #** Answer mode
 - *** Play messages slowly

Time and date

Choose a time format

You can use a 24 hour or 12 hour format to display the time on your phone. To set your preference:

1. Select **Menu**, scroll through to **Time & Date** and press **OK**.
2. Use the  and  to scroll to **Time format**, then use the  or  buttons to highlight the format you want to use and press **OK**.

Set the time and date

1. Select **Menu**, scroll to display **Time & Date** and press **OK**.
2. Scroll through to **Set time & date**, then press **OK**.
3. Enter the digits for the time and press **Next**. Then enter the digits for the date and press **Save**.

Setting the ringer tone

You can choose the ring tone on the Decor 2600. There's 15 to choose from.

1. To change it, press **Menu** when you're on the idle screen.
2. Use the  and  to scroll through to **Settings** and press **OK**.
3. Use the arrows again to find **Ringer tone** and press **OK**.
4. Then scroll through the different melodies using the arrows to find the one you want and press **OK** again.

Ringer volume

1. To change the ringing volume, press **Menu** when you're on the idle screen.
2. Use the  and  to find **Settings**, then press **OK**.
3. Use the arrows again to find **Ringer volume** and press **OK**.
4. Then use the arrows to adjust the volume of your ring tone.

Turning keypad tones on/off

1. If you want to turn the keypad noises on or off, first press **Menu** when you're on the idle screen.
2. Press  and  to find **Settings**, then press **OK**.
3. Use the arrows again to find **Keypad tones**, then press **OK**.
4. Then use the arrows to choose **On** or **Off** and press **OK**.

Confirmation tones

1. To turn confirmation tones **on** or **off** on the Decor 2600, press **Menu** when you're on the idle screen.
2. Use the up and down arrows on your phone's keypad to get to **Settings** and press **OK**.
3. Use the arrows again to find **Confirmation tones** and press **OK**.
4. You can then use  and  to get to **On** or **Off**, then press **OK** to change the setting.

Display contrast

1. You can adjust the contrast of the display screen to suit you. When you're on the idle screen, press **Menu**.
2. Then use  and  to find **Settings** and press **OK**.
3. Use the arrow buttons to find **Display contrast** and press **OK**.
4. You can then adjust the contrast with the arrows. When you've chosen, press **OK**.

Change System PIN

You'll need to set up a PIN for your phone to make it secure. If you want to change it, you can only do this from the phone handset.

1. When the phone's display is on the idle screen, choose **Menu**.
2. Use  and  to get to the **Settings menu** and press **OK**.
3. Use the arrow buttons again to find **Change system PIN** and press **OK**.

4. You'll then be asked to type your new PIN. It'll need to be four numbers. When you've typed it, press **OK**. If you've made a mistake, press **Clear** to delete the last digit you typed.
5. Then confirm your PIN by typing it in again, then press **OK**. Your new PIN will be saved.

Reset your settings

1. To reset your phone to the settings it came with, press **Menu** when you're on the idle screen.
2. Then use  and  to scroll through to **Settings** and press **OK**.
3. Use the arrow buttons again to find **Reset** and press **OK**.
4. Scroll to **Reset settings** and press **OK**.
5. You'll be asked if you're sure. Press **Yes** to reset and **No** to cancel.

Delete your data

Removing the user data on your phone will clear all your contacts and call lists.

1. To do it, press **Menu** when you're on the idle screen.
2. Use  and  to find **Settings** and press **OK**.
3. On the settings menu, use the arrow buttons to find **Reset** and press **OK**.
4. Scroll to **Delete user data**. Then press **OK**.
5. You'll be asked to type in your System PIN. Do this and then press **OK**.
6. Then confirm you want to delete your data. It'll take a few seconds to delete everything.

If you need some help, go to bt.com/producthelp or call us on **0800 145 6789***.

BT Calling Features

You'll need to subscribe to BT Calling Features to set them up and you might have to pay a fee. For more details on BT's Calling Features, go to **bt.com/callingfeatures**, refer to the user guide supplied when you subscribed to the services of your choice or call BT free on 0800 800 150.

There's four you can access using your Decor 2600: Call Diversion, Cancel Ringback, Call Waiting and Call Barring.



Note: If you're not connected to the BT network, some of these features may not be available. Call diversion services might allow other divert options. Contact your telephone network provider for details.

Call Diversion

If you're not going to be able to get to your phone, but don't want to miss your calls, use Call Diversion. It'll send your incoming calls to a telephone number of your choice.

You can divert all calls, unanswered calls or any that are incoming when you're busy. To set up, cancel or check these types of diversion, follow the steps below, choosing the right option.

1. When you're on the idle screen, press **Menu**.
2. Use  and  buttons to find **BT Calling Features** and press **OK**.
3. Use the arrows again to find **Call Diversion** and press **Options**.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

4. Then use the arrows to get to the option you want to change. You can choose from **Divert all calls**, **Divert when busy** or **Divert if unanswered**.
5. Choose the option you want. You can then **Set up a diversion**, **Check a diversion** or **Cancel diversion**. Pressing **Select** will then prompt you to type the diversion number, or will call **BT Calling Features** to finish your action.

Cancelling a Ringback

If you're subscribed to the feature, your Decor 2600 will ring any engaged number you've called back as soon as it's free again. If you changed your mind, you can just cancel it.

1. When your phone is on the idle screen, press **Menu**.
2. Use the up and down arrows on your phone to find **BT Calling Features**.
3. Then use the arrows again to scroll to **Cancel ringback**.
4. Press **OK** and you'll be put through to the cancelling service.

Call Waiting

If you're on the phone and someone else is trying to ring you, Call Waiting will let you know. You'll hear a beep on your current call.

1. To set it up, press **Menu** when you're on the idle screen.
2. Then use  and  to find **BT Calling Features**.
3. Press **OK** and then use the arrows again to get to **Call Waiting**.
4. You'll then be able to use the arrows to turn Call Waiting **on**, **off** or to **check and call the service**.

Call Barring

With Call Barring, you can stop incoming and outgoing calls to certain types of numbers. You can set it to ignore Premium rate and International numbers, * and # calls, Premium rate calls or All outgoing calls.

1. To set it up, press **Menu** when you're on the idle screen.
2. Then use  and  to find **BT Calling Features**.
3. Press **OK** and then use the arrows again to get to **Call Barring**.
4. Use the arrows to get to the option you want to change. You can choose from **Set up barring**, **Cancel barring** or **Check barring**, press **OK**.
5. If you choose **Set-up barring** or **Cancel barring** you will need to use  or  to display the type of calls. If you choose **Check barring** the service will be dialled. Follow the spoken instructions or listen for confirmation/status.



Please note that this Call Barring feature is a network service which means the barring is controlled by the network rather than it being a feature of your Decor 2600 and will apply to any telephone plugged into your home line.

Phone doesn't work

- Check that the mains power is correctly connected.

No dial tone or line cord error message displayed on screen

- Is the telephone cord plugged into the base and phone wall socket?
- Check that the mains power is correctly connected.
- Only use the telephone cord supplied with the phone.

Can't make or receive calls

- Check that product call barring is not active.
- Has there been a power cut? If so, the screen will show the **Power Cut? Set time ?** message. Reset the time and date and check that you can now hear the dialling tone.

You have a dial tone, but the phone won't dial out

- If you're connected to a switchboard, check whether you need to dial an access code, go to bt.com/producthelp to view frequently asked questions.



You will still be able to make and receive calls if the power fails, but the other functions such as Call Blocking and the Answer Phone will not work at this time.

General information

Safety

- Only use the telephone line cord supplied otherwise your telephone may not work.
- Do not open the handset or base of the telephone. This could expose you to high voltages or other risks.
- Do not stand your product on carpets or other surfaces that generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not expose to direct sunlight.
- Do not submerge any part of your product in water and do not use it in damp conditions, such as bathrooms.
- Do not expose your product to fire, explosive or other hazardous conditions.

Cleaning

Clean the telephone with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Guarantee

Your BT Decor 2600 is guaranteed for 12 months from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion, the option to replace the BT Decor 2600 or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials.

Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

Guarantee conditions

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is provided.
- The equipment is returned to BT or its agent as instructed.
- This guarantee doesn't cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period

Prior to returning your product, please read the Help section beginning on page 47 or contact the BT Decor 2600 Helpline on **0800 145 6789***. Additional answers to frequently asked questions are available from **bt.com/producthelp**

In the unlikely event of a defect occurring, the helpdesk will issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. Please note you will need the FRA number before returning the product. This does not affect your statutory rights.

Outside of the 12 month guarantee period

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network.

If you need some help, go to **bt.com/producthelp** or call us on **0800 145 6789***.

We recommend that you contact BT's recommended repair agent Discount Communications on **0800 980 8999** or a local qualified repairer.

Returning your phone

If the Helpline is unable to remedy your problem they will issue a Fault Reference Authorisation number and ask you to return the product to your original place of purchase. Where possible, pack the product in its original packaging. Please remember to include all parts, including the line cords, power supply units and the original batteries.

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so **DO NOT** put it in your normal rubbish bin.



It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground. You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

Technical information

How many telephones can I have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any one telephone line. Your BT Decor 2600 has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephones may not ring. With different telephone types there is no guarantee of ringing, even when the REN is less than 4.

Switchboard compatibility

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards which support tone dialling and timed break recall. If in doubt, please consult your network service provider.

R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive (1999/5/EC).

For a copy of the Declaration of Conformity please refer to bt.com/producthelp

For a Better Future

We're always looking to make our products last longer and use less power, so we don't have such a big impact on the environment.

To find out about what we are doing, visit
bt.com/betterfuture



Offices worldwide

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Registered Office: 81 Newgate Street, London EC1A 7AJ.
Registered in England No. 1800000.

Printed in China.
Designed by The Art & Design Partnership.

Available in other formats including braille, large print or audio CD.
If you would like a copy, please call 0800 145 6789*.

* Calls made from within the UK mainland network are free.
Mobile and international call costs may vary.

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