Shark

DuoClean®
Cordless Vacuum

IF130UK
IF260UK
Series

INSTRUCTIONS



sharkclean.eu

0800 862 0453

THANK YOU
for purchasing the Shark® DuoClean® Cordless Vacuum

TIP: You can find the model and serial numbers on the QR code label which is located on the bottom of the dust cup.

REGISTER YOUR PURCHASE

registermyshark.co.uk

0800 862 0453

Scan QR code using mobile device

RECORD THIS INFORMATION

Model Number: _____

Date of Purchase (Keep receipt): _____

Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 25.2V ⎓

Amps: 11.9A

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This instruction manual is designed to help you get a complete understanding of your new Shark DuoClean Cordless Vacuum.

If you have any questions, please call the Customer Service line at 0800 862 0453.

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IMPORTANT SAFETY INSTRUCTIONS

CAREFULLY READ ALL INSTRUCTIONS BEFORE USE • FOR HOUSEHOLD USE ONLY
If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT force into outlet or try to modify to fit.

⚠ WARNING

To reduce the risk of fire, electric shock, injury, or property damage resulting from improper use of the vacuum, carefully observe the following instructions

GENERAL WARNINGS :

1 This vacuum cleaner consists of a motorized nozzle, wand, and vacuum pod. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.

2 Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.

3 Use only identical replacement parts.

4 This vacuum cleaner contains no serviceable parts.

5 Use only as described in this manual. **DO NOT** use the vacuum for any purpose other than those described in this manual.

6 With the exception of filters, **DO NOT** expose any parts of the vacuum to water or other liquids.

USE WARNINGS :

7 This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

8 Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles, chargers, batteries, or other electrical or mechanical parts.

9 **DO NOT** handle plug or vacuum cleaner with wet hands.

10 **DO NOT** use without soft roller, dustcup, filters, and brushrolls in place.

11 Only use Shark® branded filters and accessories. Failure to do so will void the warranty.

12 **DO NOT** use an extension cord with this appliance.

13 **DO NOT** damage the power cord
a) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
b) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord

14 **DO NOT** put any objects into nozzle or accessory openings. DO NOT use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.

15 **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.

16 Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.

17 **DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.

18 Use extra care when cleaning on stairs.

19 **DO NOT** leave the vacuum cleaner unattended while powered on.

20 When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibres.

SAVE THESE INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE

21 **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.

22 **DO NOT** use to pick up:
a) Liquids
b) Large objects
c) Hard or sharp objects (glass, nails, screws, or coins)
d) Large quantities of dust (drywall dust, fireplace ash, or embers). DO NOT use as an attachment to power tools for dust collection.
e) Smoking or burning objects (hot coals, cigarette butts, or matches)
f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)

23 **DO NOT** use in the following areas:
a) Poorly lit areas
b) Wet or damp surfaces
c) Outdoor areas
d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)

24 Turn off the vacuum before inserting or removing the Lithium-Ion Battery, as well as before plugging in or unplugging the charger

25 Turn off the vacuum and remove the ION Power Pack Battery before any adjustment, cleaning, maintenance or troubleshooting.

26 During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.

27 Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.

28 **DO NOT** modify or attempt to repair the vacuum or the Lithium-Ion Battery yourself, except as indicated in this manual. DO NOT use the Lithium-Ion Battery or vacuum if it has been modified or damaged.

29 Store the vacuum indoors. **DO NOT** use or store below 3°C (37.4°F) or above 40°C (104°F). Ensure the appliance is at room temperature before operating

LITHIUM ION BATTERY USE

30 The Lithium-Ion Battery is the power source for the vacuum cleaner. Carefully read and follow all charging instructions.

31 To prevent unintentional starting, ensure the vacuum is powered off before picking up or carrying the vacuum. DO NOT Carry the appliance with your finger on the power switch.

32 Use only the Shark Chargers YLS0243A-U288080 and YLS0483A-U2880802, use only Lithium-Ion Battery XBAT200EU. Use of batteries or battery chargers other than those indicated may create a risk of fire.

33 Keep the ION Power Pack Battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals together increases the risk of fire or burns.

34 Under abusive conditions, liquids may be ejected from the ION Power Pack Battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.

35 **DO NOT** store Lithium-Ion Battery at temperatures below 3°C (37.4°F) or above 40°C (104°F). to maintain long term battery life. Ensure ION Power Pack Battery is at room temperature before use.

CONTINUED ON PAGE 5

IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY

⚠ WARNING

To reduce the risk of injury, fire, electric shock, and property damage resulting from improper use of the appliance, carefully observe the following instructions. This unit contains electrical connections and moving parts that potentially present risk to the user.

36 **DO NOT** charge Lithium-Ion Battery at temperatures below 10°C (50°F) or above 40°C (104°F). Charging improperly or at temperatures outside of the specified range may damage the ION Power Pack Battery and increase the risk of fire.

37 **DO NOT** expose the Lithium-Ion Battery to fire or temperatures above 130°C (265°F) as it may cause explosion.

SAVE THESE INSTRUCTIONS

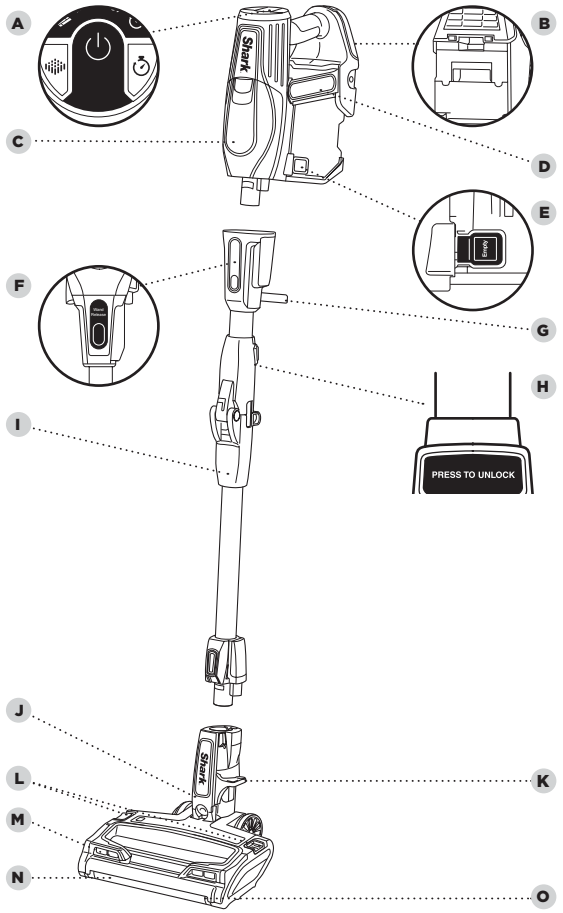
PLEASE READ CAREFULLY BEFORE USE

GETTING TO KNOW YOUR SHARK® DuoClean® CORDLESS VACUUM

WELCOME!

Congratulations on your purchase. Use this instruction manual to learn about your new vacuum's great features. From assembly to use to maintenance, you will find it all in here.

NOTE: Your Lithium ION Power Pack Battery does not come fully charged. Prior to first use, fully charge. During first use, discharge fully to condition your Lithium ION Power Pack Battery. Failure to do so may cause LED indications to work incorrectly. Always store Lithium ION Power Pack Battery with a partial charge.



A Power Switch
B Battery Release
C Handheld Vacuum
D Lithium ION Power Pack Battery
E Dust Cup Release
F Flexology™ Wand Release
G Flexology Storage Carry Handle
H Flexology Wand Button
I Flexology Wand
J DuoClean Floor Nozzle
K Lower Wand Release Pedal
L Brushroll Garage Release Buttons
M Headlights
N Soft Roller
O Soft Roller Access Tab

USING YOUR LITHIUM ION POWER PACK BATTERY

NOTE: Some charging options may not be included with your vacuum. To purchase additional or replacement Lithium ION Power Pack Batteries, chargers, and charging docks, visit **sharkclean.eu**

DID YOU KNOW?

The DuoClean® floor nozzle has LED headlights that turn on automatically to illuminate the floor surface.

RECYCLING YOUR LITHIUM ION POWER PACK BATTERY

When your Lithium ION Power Pack Battery needs to be replaced, dispose of it or recycle it in accordance with local regulations. In some areas, it is illegal to place spent lithium-ion batteries in the bin or in a municipal solid waste stream. Return spent power packs to an authorised recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent power pack.

NOTE: Lithium-ION Power Pack takes approximately 3.5 hours for full charge.

NOTE: When used in handvac mode, the Lithium ION Power Pack provides up to 30 minutes of runtime.

INSTALLING YOUR LITHIUM ION Power Pack BATTERY

Slide the Lithium ION Power Pack Battery into the slot on the back of the handheld vacuum.

To remove, pinch the release tab and slide the Lithium ION Power Pack Battery out of the handheld vacuum.

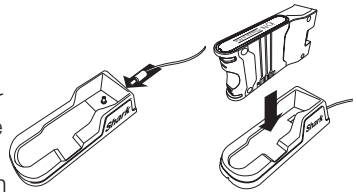
CHARGING YOUR LITHIUM ION Power Pack BATTERY

Using the LITHIUM ION Power Pack Battery Charger

Connect the Lithium ION Power Pack Battery Charger to the port on the side of the Lithium ION Power Pack Battery, then plug the charger into a wall socket. The ION Power Pack Battery can be charged whether it is inside or outside the handheld vacuum.

Using the Lithium ION Power Pack Battery Charging Dock

Connect Lithium ION Power Pack Battery Charger to the Charging Dock. Place power pack onto dock, then connect charger to wall socket.



LED BATTERY POWER METER

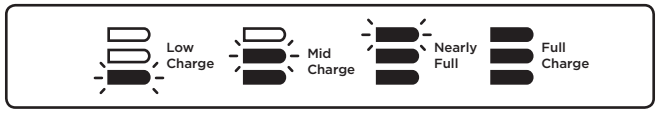
In Use

As the Lithium ION Power Pack discharges, its 3 LED lights will gradually turn off in sequential order. When less than 5% of charge remains, the bottom LED light will flash, indicating a charge is needed.



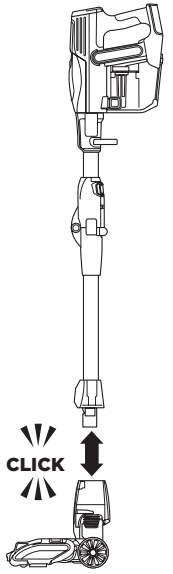
Charging

As the Lithium ION Power Pack Battery charges, the lights will first blink and then illuminate steadily, in sequential order. All 3 lights will glow steadily upon receiving a full charge, and then turn off after a short period. This preserves long-term battery life and allows the battery to remain connected to the charger even after reaching full charge.

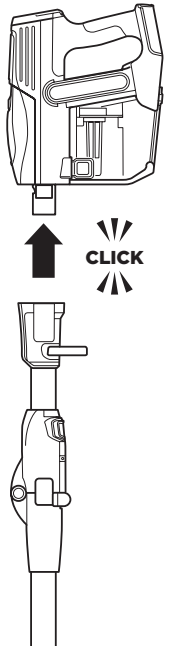


ASSEMBLING YOUR VACUUM CLEANER

STEP 1



STEP 2



1 Insert the wand into the DuoClean® floor nozzle, pressing it in until it clicks securely into place.

2 Insert the handheld vacuum into the top of the wand, pressing it in until it clicks securely into place.

WARNING: This vacuum does not stand up on its own. For storage instruction please refer to page 9.

USING THE FLEXOLOGY™ WAND

WARNING: This vacuum does not stand up on its own. Using the unit when it lacks stability may result in personal injury. To place in Flexology Storage mode, press the Flexology Wand button and gently fold the handheld vacuum down toward the floor nozzle.

TIP: The carry handle located below the handheld vacuum can also be used to assist in taking the vacuum in and out of Flexology Storage mode.

NOTE: Before vacuuming your delicate rugs or carpet, refer to the rug manufacturer's recommended cleaning instructions.

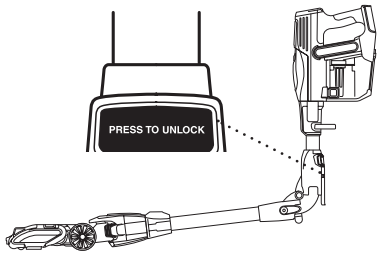
WHAT DOES THE BRUSHROLL INDICATOR LIGHT MEAN?

Solid Green
The brushrolls are on and working as they should.

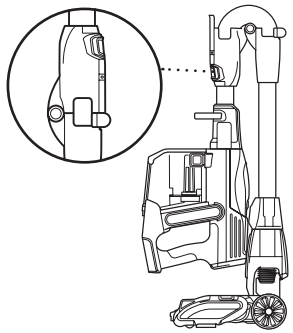
Solid Red
There is a jam in the brushroll area. Turn your vacuum off and remove the blockage.

No Light
The brushrolls are off because the vacuum is off, or the nozzle is not correctly connected to the wand or handheld vacuum.

USAGE



STORAGE



1 To start vacuuming, press the Power button, then recline the wand to start the brushrolls.

USING THE FLEXOLOGY WAND

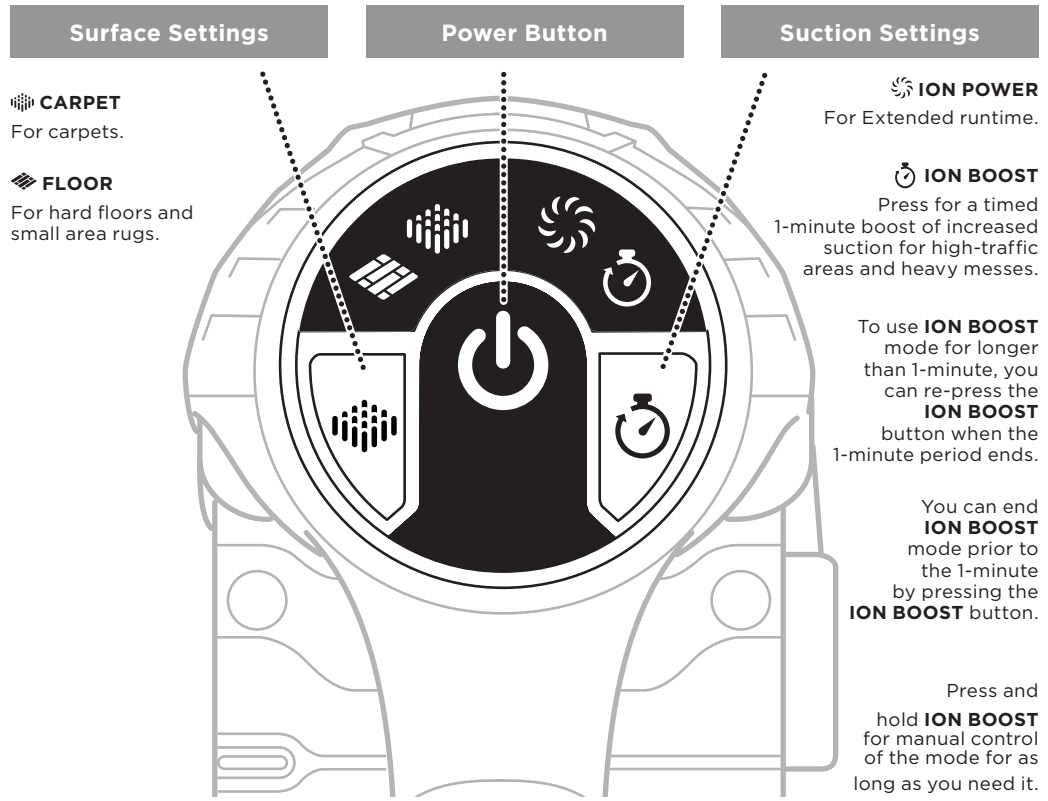
To easily access hard-to-reach areas under furniture without having to bend down, press the Flexology Wand button to position the wand to a lower angle.

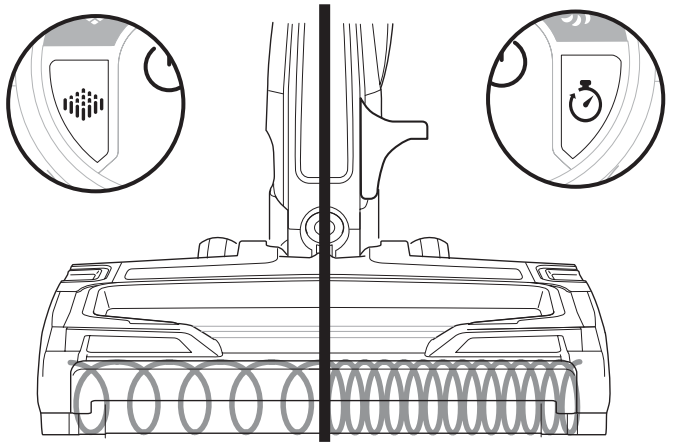
FLEXOLOGY STORAGE

1 Press the Flexology Wand Lock Release button and gently fold the handheld vacuum forward toward the floor nozzle until it locks in storage mode. Use the handle to carry the vacuum to its storage location.

To take the vacuum out of storage mode, press the Flexology Wand Lock Release button while lifting up the handheld vacuum. When straightened, the wand will lock in place.

USING SMART RESPONSE™ TECHNOLOGY

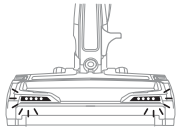




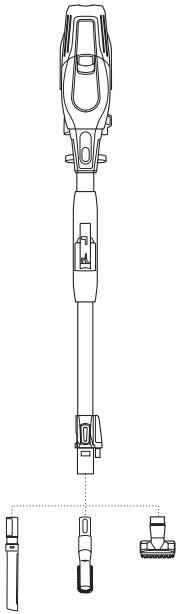
USING YOUR VACUUM CLEANER IN ABOVE-FLOOR MODE

TIP: To conveniently clean stairs, attach the handheld vacuum directly to the DuoClean® floor nozzle.

STEP 1



STEP 2

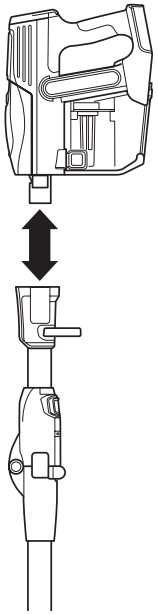


FOR LONG-REACH CLEANING:

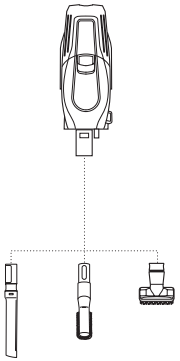
1 Stand the vacuum upright. Step on the foot pedal and pull the wand up to disconnect it from the DuoClean floor nozzle. Press the Flexology™ Wand button to vacuum with the wand at a lower angle.

2 Attach desired cleaning accessory to the wand.

STEP 1



STEP 2



FOR SHORT-REACH CLEANING:

1 Press the Flexology™ Wand Release button on the top of the wand to disconnect it from the handheld vacuum.

2 Attach desired cleaning accessory to the handheld vacuum.

ACCESSORIES

There are a variety of accessories that are compatible with this vacuum series.

The Quick Start Guide shows the select accessories that are included with your model.

To purchase additional accessories, go to sharkclean.eu.

A Dusting Brush
Cleans hard surfaces and upholstery.

B Crevice Tool
Clean tight spaces, reach skirting boards and ceilings with this slim crevice tool.

C Anti-Allergen Dust Brush
Specially designed for removing fine dust and allergen particles from the most delicate surfaces.

D Lithium ION Power Pack Battery Charging Dock*
Portable units for stand-alone charging of 1-2 batteries wherever an outlet is nearby.

E Lithium ION Power Pack Battery Charger
Can be plugged directly into the Lithium ION Power Pack Battery, or used as a power source for the Lithium ION Power Pack Battery Charging Dock.

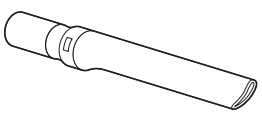
F Deep-Cleaning Motorised Pet Tool*
Motorised compact brush powerful enough to remove deeply embedded allergens, dirt and hair from multiple surfaces. Stores onboard for your convenience.

G Flexology™ Under Appliance Wand
Pivoting wand that extends to clean under appliances and on top of furniture.

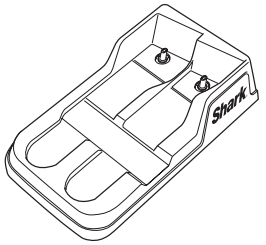
H Upholstery Tool
For removing stubborn pet hair from upholstery and more.

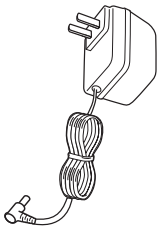
*Certain models only.

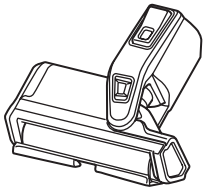


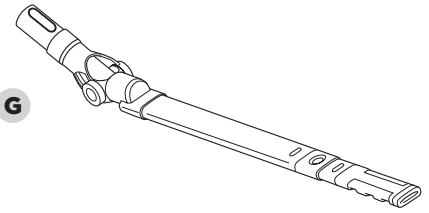


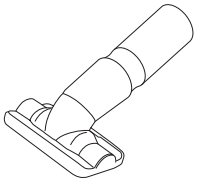












MAINTAINING YOUR VACUUM CLEANER

⚠ **CAUTION: Hand wash filters only with lukewarm water to prevent damage from cleaning chemicals. Allow ALL filters to air-dry completely before replacing them in the vacuum to prevent liquid from being drawn into electric parts.**

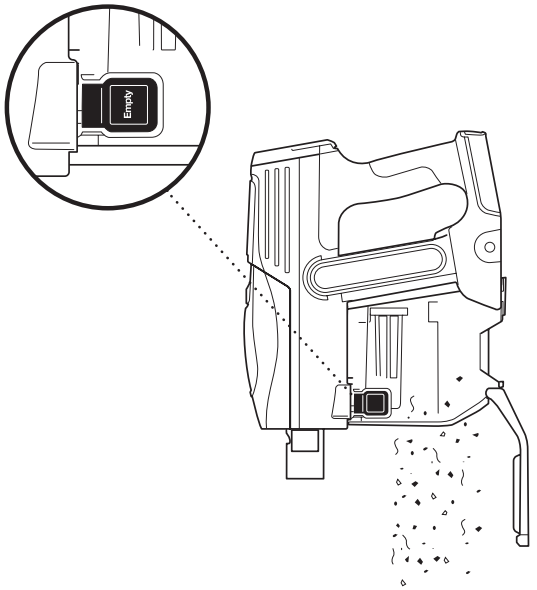
⚠ **CAUTION: Turn off power and remove power pack before servicing.**

★ **IMPORTANT:** Clean the dust screen inside the dust cup as required. **DO NOT** use soap when cleaning the HEPA filter.

NOTE: Empty dust cup when debris reaches the MAX fill line.

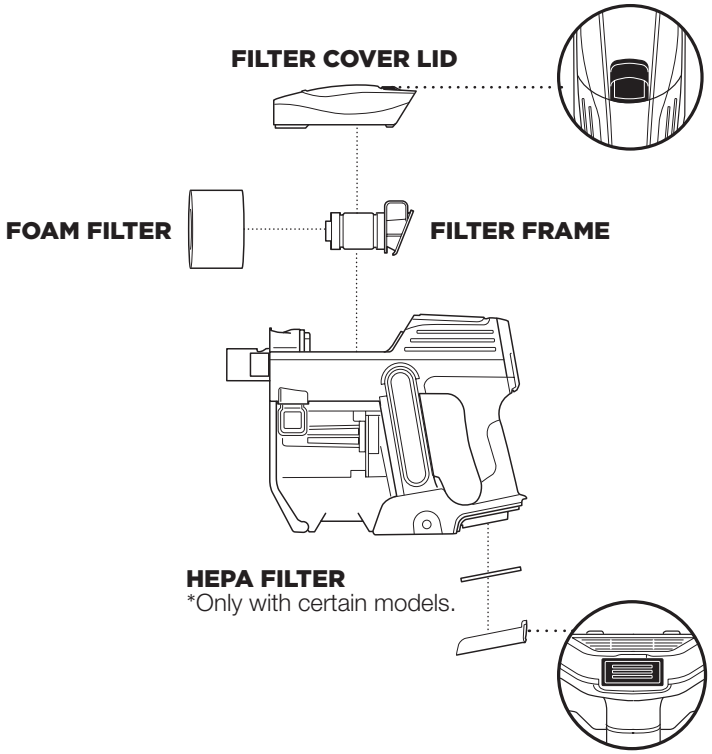
REPLACING FILTERS:

The **Pre-Motor Filter Kit** (Foam & Filter frame) should be replaced every 2.5 years, and the **HEPA** Filter should be replaced every 3 years, subject to frequency of use.



EMPTYING THE DUST CUP

1 To empty dust cup, first remove the handheld vacuum from the wand by pressing the Wand Release button and pulling up on the handheld vacuum. Position dust cup over a bin, then open the bottom of the dust cup by pressing the Dust Cup release button on the side.



CLEANING PRE-MOTOR FILTER (ONCE A MONTH)

To clean the foam filter, remove the filter cover lid on the top of the handheld vacuum and slide off the foam filter. Rinse foam filter and filter frame with water. Tap loose dirt off filter between washes as needed. Once foam filter is completely dry, return it to the filter frame, then replace the filter frame and the filter cover.

CLEANING HEPA FILTER* (ONCE A YEAR)

To clean the HEPA filter, remove the cover on the bottom of the handheld vacuum by pressing the release button. Remove HEPA filter. Rinse with water. Once completely dry, reinsert the HEPA filter and close the filter cover lid.

IMPORTANT: To prevent damage, rinse filters with lukewarm water ONLY. DO NOT use soap. Allow filters to air-dry for at least 24 hours before replacing them in the vacuum to prevent liquid from being drawn into electric parts.

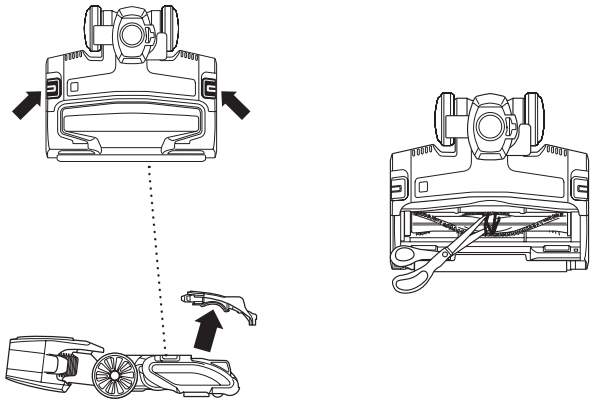
MAINTAINING YOUR VACUUM - CONT.

IMPORTANT: When cleaning brushroll, be sure to not cut anything other than hair, string, fibres, or other debris.

TIP: Ensure the brushroll garage is completely sealed and closed before using.

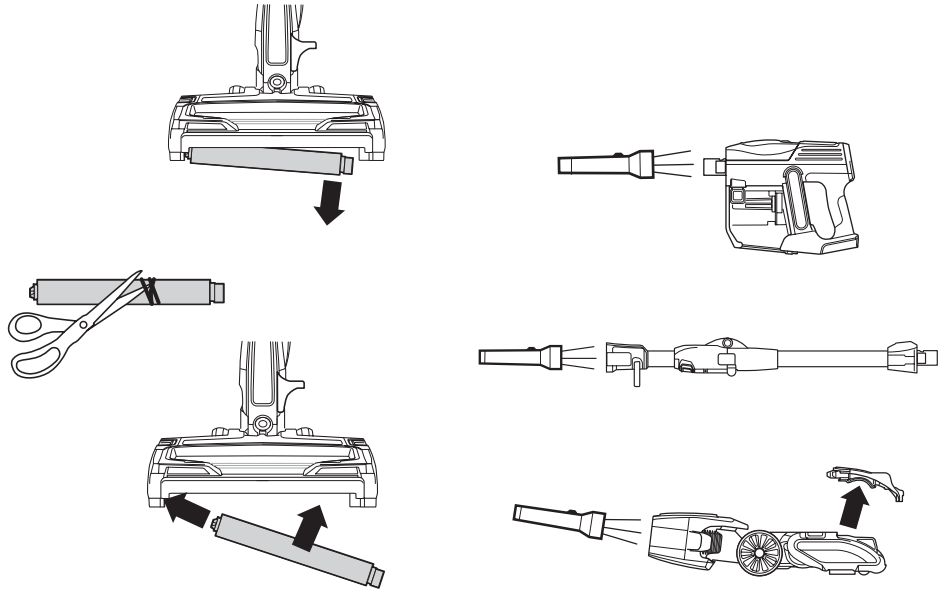
NOTE: Heavy usage over time may require minimal upkeep in order to maintain your vacuum's appearance.

STEP 1 **STEP 2**



MAINTAINING THE BRUSHROLL

1. Open the brushroll lid by sliding both release buttons away from you, toward the back of the floor nozzle, then lifting off the garage. Remove any string, hair, or debris that may be wrapped around the brushroll by running scissors along the guide on the brushroll.
2. Close the brushroll lid by inserting the tabs on the lid into the slots on the floor nozzle, then pressing down on the lid, above the headlights, until both sides click into place.



MAINTAINING THE SOFT ROLLER

1. Open the brushroll garage by sliding both release buttons away from you, toward the back of the floor nozzle, then lifting off the garage. Lift out the Soft Roller by the tab on the right side. Clean off any string, carpet fibres, or hair that may be wrapped around the Soft Roller, and remove debris from the roller housing.
2. Wash the Soft Roller as needed, using only water. Air-dry completely for at least 24 hours before returning it to the brushroll garage.
3. Reinsert the Soft Roller by sliding it into the front of the floor nozzle until it clicks into place. Close the brushroll garage by inserting the tabs on the lid into the slots on the floor nozzle, then pressing down on the lid, above the headlights, until both sides click into place.

CHECKING FOR BLOCKAGES: Handheld, Wand, and Floor Nozzle

1. Turn off vacuum and remove Lithium ION Power Pack.
2. Remove the wand from the handheld vacuum and check all intake openings to the dust cup.
3. Remove the floor nozzle from the wand and check the wand for blockages.
4. Tilt neck of floor nozzle back to straighten the airway to remove blockages.

TROUBLESHOOTING GUIDE

⚠ WARNING: To reduce the risk of shock and unintended operation, turn off power and remove power pack before servicing.

Vacuum is not picking up debris, no suction or light suction.
(Refer to Maintenance section for more information.)

- Check filters to see if they need cleaning. Follow instructions for rinsing and completely air-drying the filters before reinserting in the vacuum.
- Dust cup may be full; empty dust cup.
- Check floor nozzle for blockages; clear blockages if required.
- Remove any string, carpet fibres, or hair that may be wrapped around the brushroll and Soft Roller or trapped behind the Soft Roller.
- Check connection between handvac and wand for blockages; clear blockages if required. If the issue persists, please contact Customer Service at 0800 862 0453

Vacuum lifts rugs.

- Check that vacuum is in EXTENDED RUNTIME mode. Take care when vacuuming rugs with delicately sewn edges.
- Turn off the unit to disengage the brushroll and restart with the Power button.

Brushroll/Soft Roller does not spin.

- If Brushroll Indicator Light on the floor nozzle turns red, the brushroll and/or Soft Roller have stopped spinning. Immediately turn off and remove Lithium ION Power Pack from handheld vacuum and remove blockage before reconnecting and turning vacuum back on. If light turns green, the blockage has been successfully cleared. If it remains red, please contact Customer Service at 0800 862 0453.
- If headlights are not illuminated, there is a connection issue between the handheld vacuum, wand, and nozzle. Try disconnecting and reattaching the pieces. If the headlights still do not illuminate, please contact Customer Service at 0800 862 0453.

Vacuum turns off on its own.

There are several possible reasons for the vacuum turning off on its own, including blockages, Lithium ION Power Pack issues, and overheating. If vacuum turns off on its own, perform the following steps:

1. Check LED lights on Lithium ION Power Pack to see if it needs to be recharged. If power pack does not need charging, turn off vacuum and remove power pack.
2. Empty dust cup and clean filters (see Maintenance section).
3. Check wand, accessories, and inlet openings and remove any blockages.
4. Allow unit and Lithium ION Power Pack to cool for at least 45 minutes, until it returns to room temperature.
5. Return power pack to vacuum and press Power button.

Note: If vacuum still does not operate properly, contact Customer Service at 0800 862 0453.

LED lights on ION Power Pack are flashing.

- If top 2 or bottom 2 LED lights are flashing (Fig. A, Fig. B), call Customer Service at 0800 862 0453.
- Bottom LED light is flashing (Fig. C): Lithium ION Power Pack needs to be charged.
- Top and bottom LED lights are flashing (Fig. D): Lithium ION Power Pack temperature is not optimal, so charging is temporarily paused. Leave power pack plugged in and charging will resume soon.

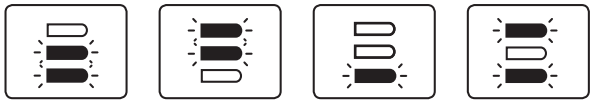
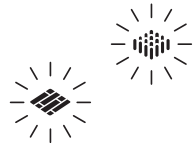
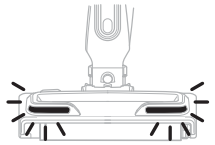


Fig. A Fig. B Fig. C Fig. D

	LIGHT INDICATOR	WHAT IT MEANS
	**FLOOR and CARPET icons alternate illuminating**	Unit temperature is high. Turn off vacuum. While unit is cooling, look for blockages and remove any that are found. Filters may also need to be cleaned.
	**ION POWER and ION BOOST icons are flashing together**	Blockage detected. Turn off unit and remove blockage.
	**Headlights are flashing**	Debris caught in the brushroll. Turn off the vacuum, then remove debris. Garage door lid may not be properly closed Turn off the vacuum, and ensure the lid is properly clicked in on both sides.

For all other issues, please call Customer Service 0800 862 0453.

Shark NINJA FIVE (5) YEAR LIMITED GUARANTEE

When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your "statutory rights"). You can enforce these rights against your retailer. However, at Shark we are so confident about the quality of our products that we give you an additional manufacturer's guarantee of up to five years. (1 year as standard plus 4 years when you register) These terms and conditions relate to our manufacturer's guarantee only – your statutory rights are unaffected. Please note that the 5 year guarantee is available in all EU countries and in the UK if it stops being an EU country during the guarantee term.

The conditions below describe the prerequisites and scope of our guarantee. They do not affect your statutory rights or the obligations of your retailer and your contract with them.

The Lithium-Ion Battery pack is not covered by the 5 year guarantee (see battery guarantee on next page)

Shark® Guarantees
A household appliance like a vacuum cleaner constitutes a sizeable investment. Your new machine needs to work properly for as long as possible. The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.
Every Shark machine comes with a free parts and labour guarantee. Our customer service helpline (0800 862 0453) is open from 9.00am to 6.00pm Monday - Friday. It's free to call, and you'll be put straight through to a Shark representative. You'll also find online support at www.sharkclean.eu/uk.

How do I register my extended Shark® guarantee?
You can register your guarantee online within 28 days of purchase. To save time, you'll need the following information about your machine:
- Model no.
- Serial Number (only if available)
- Date you purchased the machine (receipt or delivery note)

To register online, please visit www.sharkclean.eu/uk/register-guarantee

IMPORTANT
- The manufacturer's guarantee covers your product for 12 months (or for 5 years, if registered) starting on the date of purchase.
- Please keep your receipt at all times. Should you need to use your guarantee we will need your receipt to verify the information you have supplied to us is correct. The inability to produce a valid receipt may invalidate your guarantee.

What are the benefits of registering my free Shark guarantee?
When you register your guarantee you can choose to receive our newsletter containing tips, advice and competitions. Hear the latest news about new Shark technology and launches. If you register your guarantee online, you'll get instant confirmation that we've received your details.

How long are new Shark machines guaranteed for?
Our confidence in our design and quality control means that your new Shark vacuum cleaner is guaranteed for a total of five years (12 months plus an extended guarantee of 4 years).

What is covered by the free Shark guarantee?
Repair or replacement of your Shark machine (at Shark's discretion), including all parts and labour. A Shark guarantee is in addition to your legal rights as a consumer.

What is not covered by the free Shark guarantee?
1. Blockages – For details of how to unblock your vacuum cleaner, please refer to the Operating Manual.
2. Normal wear and tear such as brush bar, fuse, belt, batteries, hose etc.
3. Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the vacuum cleaner which is not in accordance with the Shark Operating Manual supplied with your machine.
4. Use of the vacuum cleaner for anything other than normal domestic household purposes.
5. Use of parts not assembled or installed in accordance with the operating instructions.
6. Use of parts and accessories which are not Shark spares.
7. Faulty installation (except where installed by Shark).
8. Repairs or alterations carried out by parties other than Shark or its agents.
9. The Lithium ION battery. Please see next page for battery guarantee.

What happens when my guarantee runs out?
Shark does not design products to last for a limited time. We do appreciate that there may be a desire for our customers to want to repair their vacuum cleaners after the guarantee has elapsed. In this case please contact our free phone customer service help line and ask about our guarantee program, on 0800 862 0453.

Where can I buy genuine Shark spares and accessories?
Shark spares and accessories are developed by the same engineers who developed your Shark vacuum. You'll find a full range of Shark spares, replacement parts and accessories for all Shark machines at www.sharkclean.eu.

Please remember that using non-Shark spares may invalidate your manufacturer's guarantee. However your statutory rights are unaffected.

Shark NINJA TWO (2) YEAR LIMITED BATTERY GUARANTEE

When a consumer buys a product in the UK, they get the benefit of legal rights relating to the quality of the product (your "statutory rights"). You can enforce these rights against your retailer. However, at Shark we are so confident about the quality of our products that we give you an additional manufacturer's battery guarantee of up to two years. (1 year as standard plus 1 year when you register) These terms and conditions relate to our manufacturer's battery guarantee only – your statutory rights are unaffected. Please note that the 2 year guarantee is available in all EU countries and in the UK if it stops being an EU country during the guarantee term.

The conditions below describe the prerequisites and scope of our guarantee. They do not affect your statutory rights or the obligations of your retailer and your contract with them.

Shark® Guarantees
Our customer service helpline (0800 862 0453) is open from 9.00am to 6.00pm Monday - Friday. It's free to call, and you'll be put straight through to a Shark representative. You'll also find online support at www.sharkclean.eu/uk.

How do I register my extended Shark® guarantee?
You can register your guarantee online within 28 days of purchase. To save time, you'll need the following information about your machine:
- Model no.
- Serial Number (only if available)
- Date you purchased the machine (receipt or delivery note)

To register online, please visit www.sharkclean.eu/uk/register-guarantee

IMPORTANT
- The manufacturer's guarantee covers your battery for 12 months (or for 2 years, if registered) starting on the date of purchase.
- Please keep your receipt at all times. Should you need to use your guarantee we will need your receipt to verify the information you have supplied to us is correct. The inability to produce a valid receipt may invalidate your guarantee.

What are the benefits of registering my free Shark guarantee?
When you register your guarantee we'll have your details to hand if we ever need to get in touch. You can also receive tips and advice on how to get the best out of your Shark vacuum and hear the latest news about new Shark technology and launches. If you register your guarantee online, you'll get instant confirmation that we've received your details.

How long are new Shark Lithium-Ion batteries guaranteed for?
Our confidence in our design and quality control means that the battery in your new Shark vacuum cleaner is guaranteed for a total of 2 years (12 months plus an extended guarantee of 1 year).

What is covered in my guarantee?
1. The original Lithium-Ion Battery, in Shark's sole discretion, will be replaced for up to 2 years from the original purchase date.
2. In the rare event that a replacement battery is issued, the warranty coverage for the replacement battery ends six months following the receipt date of the replacement battery or the remainder of the existing guarantee, whichever is later.

What is not covered by the free Shark guarantee?
1. Normal wear and tear of Lithium-Ion Battery, within the temperature range set out under the safety instructions section.
2. Any battery that has been tampered with or used for commercial purposes.
3. Damage caused by misuse, abuse, use of the vacuum outside of the approved temperature range, or careless handling, or damage due to mishandling in transit.
4. Injury or damage caused to people or things other than the battery itself.
5. Faulty installation (except where installed by Shark).
6. Repairs or alterations carried out by parties other than Shark or its agents.

Problems with your battery
If your Lithium-Ion battery fails to operate properly while in use under normal household conditions within the guarantee period, please call our freephone customer service helpline on 0800 862 0453 for product help and support.

Where can I buy genuine Shark spares and accessories?
Shark spares and accessories are developed by the same engineers who developed your Shark vacuum. You'll find a full range of Shark spares, replacement parts and accessories for all Shark machines at www.sharkclean.eu.
Please remember that using non-Shark spares may invalidate your guarantee.



This appliance complies with the WEEE-Directive 2012/19/EU on the disposal of electrical and electronic equipment (WEEE).

This marking indicates this product should not be disposed of with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources. To return your used device, please use the return and collection systems or contact the retailer where this product was purchased. They can take this product for environmentally safe recycling.

This appliance complied with the European directives for electromagnetic, compatibility (EMC) 2014/30/EU and its revisions, as well as Low Voltage Directive (LVD) 2014/35/EU and its revisions.

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Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

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